

**Freedom of Information (FOI)
Request and Response**

FOI Request Reference: 2682

Date of Request 27 April 2016

Request made by: Mr E James

Date of response: 24 May 2016

Response from: Fareham and Gosport Clinical Commissioning Group (CCG)
South Eastern Hampshire Clinical Commissioning Group (CCG)

*Your request is in black text. Our response is in **coloured** text.*

Under the Fol Act, please provide the following information for purposes of research.

Question		Fareham & Gosport CCG	South Eastern Hampshire CCG
1	Is the continuing healthcare and funded nursing care process managed in-house, or is part or all of the process outsourced to a 3rd party (CSU, Council, Independent provider etc.). If outsourced, please state the name of the company and the services outsourced (all CHC, assessment, brokerage, invoice validation etc.)	The vast majority is managed in house. The CCG chose to outsource an element of the Previously Unassessed Periods of Care work (PUPoC) to a company called Examworks. It has also outsourced managing backlogs of Assessments and reviews to CHC Direct.	The vast majority is managed in house. The CCG chose to outsource an element of the Previously Unassessed Periods of Care work (PUPoC) to a company called Examworks. It has also outsourced managing backlogs of Assessments and reviews to CHC Direct
2	Please provide the name and contact details of the individual responsible for continuing healthcare at	Yvonne Le Brun, Interim Deputy Director CHC, WHCCG	Yvonne Le Brun, Interim Deputy Director CHC, WHCCG

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	the CCG.	4 th Floor Omega House 112 Southampton Road Eastleigh SO50 5PB	4 th Floor Omega House 112 Southampton Road Eastleigh SO50 5PB
3	How many people are involved with the continuing healthcare process internally?	Finance team – 4.5 FTE members of staff CHC team – 74 (including agency and bank staff who work variable hours)	Finance team – 4.5 FTE members of staff CHC team – 74 (including agency and bank staff who work variable hours)
4	Does the CCG or any contracted provider managing CHC have a connection to the Exeter System and regularly check this? If not how does the CCG become aware of patient deaths?	CHC runs an initial report on CONI of all patients; CHC then takes out all of those with a date of death and sends a full list of living patients to the finance team. This is then run with the Exeter report to confirm if any patients on that list have deceased. Following this the CHC updates CONI.	CHC runs an initial report on CONI of all patients; CHC then takes out all of those with a date of death and sends a full list of living patients to the finance team. This is then run with the Exeter report to confirm if any patients on that list have deceased. Following this the CHC updates CONI.
5	Does the CCG use any third party tech solutions to record patient information relating to CHC (Broadcare, Swift, Caretrack, QA Plus etc.)? If not how is this recorded?	QA+CONI	QA+CONI
6	Does the CCG use any third party tech solutions to record financial information (Broadcare, Caretrack, QA Plus etc.)? If not how are invoices validated against care package details?	QA+CONI Oracle	QA+CONI Oracle
7	Does the CCG contract care packages from a framework with agreed rates? If so what percentage of contracts are secured on and off framework?	Most care is currently commissioned off a framework but the CCG is in the middle of a large scale procurement process and working toward all care being purchased from a framework agreement by April 2017.	Most care is currently commissioned off a framework but the CCG is in the middle of a large scale procurement process and working toward all care being purchased from a framework agreement by April 2017.
8	Please provide the average no. of patients receiving CHC and FNC funding in the last financial year, and a breakdown for each category:		

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	a. CHC Patients b. FNC Patients	202 575	208 497
9	Please provide the total number of suppliers that the CCGs uses for CHC & FNC, split by: a. Residential Homes b. Nursing Homes c. Homecare Agencies d. Other (please specify)*	286 86 281 67	264 53 260 79
10	Please state the average number of care packages in the last financial year, split by: a. Residential Homes b. Nursing Homes c. Homecare Agencies d. Other (please specify)*	265 70 261 51	255 38 240 59

* Day Care
Education
Equipment
Personal Health Budget
Supported Living
Transport

**Fol Administration
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CommCen Building
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Fareham
PO17 6AR**

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