

**FOI – 15837 NS 11T**

**Title – Continuing Health Care**

Question	Response
<p><b>Is the continuing healthcare and funded nursing care process managed in-house, or is part or all of the process outsourced to a 3rd party (CSU, Council, Independent provider etc.). If outsourced, please state the name of the company and the services outsourced (all CHC, assessment, brokerage, invoice validation etc).</b></p>	<p>NSCCG commissions North Somerset Community Partnership to deliver its funded nursing care assessment and CHC service. Brokerage of individual packages is commissioned via North Somerset Council. Financial monitoring is managed internally within the CCG.</p>
<p><b>Please provide the name and contact details of the individual responsible for continuing healthcare at the CCG.</b></p>	<p>Lee Colwill, Commissioning Manager – Joint Commissioning and Partnership Email: <a href="mailto:lee.colwill@northsomersetccg.nhs.uk">lee.colwill@northsomersetccg.nhs.uk</a> Email: (Secure) <a href="mailto:lee.colwill@nhs.net">lee.colwill@nhs.net</a></p>
<p><b>How many people are involved with the continuing healthcare process internally?</b></p>	<p>Two people. One commissioning manager, and a dedicated financial accountant</p>
<p><b>Does the CCG or any contracted provider managing CHC have a connection to the Exeter System and regularly check this? If not how does the CCG become aware of patient deaths?</b></p>	<p>NSCCG does not use the Exeter system. The care homes send in change of circumstance forms monthly or inform us ad hoc, family inform us, the Local Authority provide a copy of the register of deaths monthly.</p>

Does the CCG use any third party tech solutions to record patient information relating to CHC (Broadcare, Swift, Caretrack, QA Plus etc.)? If not how is this recorded?	NSCCG commissions the QA system for use by NSCP and NSCCG in tracking CHC records.
Does the CCG use any third party tech solutions to record financial information (Broadcare, Caretrack, QA Plus etc.)? If not how are invoices validated against care package details?	NSCCG commissions the QA system for use by NSCP and NSCCG in tracking CHC records.
Does the CCG contract care packages from a framework with agreed rates? If so what percentage of contracts are secured on and off framework?	NSC brokerage, on behalf of the CCG contracts from a range of providers governed under a complex care framework.
<p>Please provide the average no. of patients receiving CHC and FNC funding in the last financial year, and a breakdown for each category:</p> <p>a. CHC Patients</p> <p>b. FNC Patients</p>	<p>a) 215 CHC funded people last financial year - includes fast track and LD.</p> <p>b) 916 FNC</p>
<p>Please provide the total number of suppliers that the CCGs uses for CHC &amp; FNC, split by:</p> <p>a. Residential Homes</p> <p>b. Nursing Homes</p> <p>c. Homecare Agencies</p> <p>d. Other (please specify)</p>	NSCCG does not hold this information centrally.
<p>Please state the average number of care packages in the last financial year, split by:</p> <p>a. Residential Homes</p> <p>b. Nursing Homes</p>	<p>CHC complex cases (not fast track or LD):</p> <p>a. residential home- unable to release this information under Section 40 of the Freedom of Information Act due to</p>

c. Homecare Agencies	identifiable personal data.
d. Other (please specify)	b. Nursing homes around 100
	c. Care packages at home around 30.

The information provided in this response is accurate as of 7 June 2016, and has been authorised for release by Michael Vaughton, Chief Finance Officer for NHS North Somerset CCG.