

Doug Paulley
request-850787-e937a4e1@whatdotheyknow.com

SRT 012

27/04/2022

Dear Doug

I am writing in response to your Freedom of Information request which was received by ScotRail Trains Limited (SRT) on 01/04/2022. As SRT is a Scottish Public Authority, your request is subject to the terms of the Freedom of Information (Scotland) Act 2002 (FOISA).

Your request

I understand that there's an "Accessibility Email Group" by which members of the rail industry communicate on accessibility matters in service provision.

A FOI response at

<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.whatdotheyknow.com%2Frequest%2F834926%2Fresponse%2F2000133%2Fattach%2Fhtml%2F4%2Femail%25202%2520Redacted.pdf.html&am p;data=04%7C01%7Cfoi%40scotrail.co.uk%7C38150b9ea73c41636de408da14221cfb%7C6ae6141e13234e7e8a11cdd98c62d88a%7C0%7C0%7C637844434126929561%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C1000&srdata=vrB8pdKwxq08DZxKJ%2F5IKp qBXXOAj3JeugC%2BCNDb9I%3D&reserved=0> shows that the group includes Dominic Lund-Conlon of the Rail Delivery Group, also Charlotte Haynes of Govia Thameslink Railway and somebody at LNER.

"Attached to this correspondence are scripts of email chains sent from Rail Delivery Group to the Accessibility Group, of which Northern is part."

The contents of said response suggests that this group may include accessibility-related staff at all train operating companies and possibly station operators such as Network Rail.

Please supply all emails sent to/by this Accessibility Group over the previous 12 months.

Response to your request

ScotRail Trains does not hold the information that you have requested and is not aware of any other public authority that could respond to your request. Section 17 of FOISA states that where public authorities receive requests for information that they do not hold, they must issue a notice advising that they do not hold the requested information. This letter should be treated as formal notice.

Your right to request a review

Should you be dissatisfied with the way in which the SRT has dealt with your request, you have the right to require us to review our actions and decisions. If you wish to request a review, please contact FOI, ScotRail Trains, Atrium Court, 50 Waterloo Street, Glasgow, G2 6HQ or e-mail: foi@scotrail.co.uk within 40 working days. Your request

must be in a recordable format (letter, email, etc). You will receive a full response to your request for review within 20 working days of its receipt.

If you are dissatisfied with the way in which we have handled your request for review you may ask the Scottish Information Commissioner to review our decision. You must submit your complaint to the Commissioner within 6 months of receiving the response to review letter. The Commissioner's Office may be contacted as follows:

Online Appeal Service: Website: www.itspublicknowledge.info/Appeal

By post:

The Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Telephone: 01334 464610
Fax: 01334 464611
E-mail: enquiries@itspublicknowledge.info

An appeal, on a point of law, to the Court of Session may be made against a decision by the Commissioner.

Yours sincerely,
FOI Team