

Request for:

Can you please confirm the provider of the Contact Centre Solution that the University uses and the contract end date?

Not applicable - the university does not have a contact centre.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted to foi@salford.ac.uk.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF