

From: [REDACTED]
To: [RailProspectus](#)
Cc: [REDACTED]
Subject: DFT takeover southeastern fully supported
Date: 11 March 2016 08:02:19

Please see answer below

Question 1 (Page 12) - Do you agree with the principle of a partnership to better integrate the specification of rail passenger services across London and the South East?

Yes completely. Current system is failing passengers. Have asked for numerous passenger improvements to services such as 3 min connection service between HS1 services and Southern services from Ashford and Brighton and are ignored.

Question 2 (Page 19) - Do you agree with the principles that the partnership will work to?
Are there any specific issues that have not been captured?

The three principles here are:

More frequent services, better interchanges and increased capacity

Greater reliability for all passengers

High standard of customer services

I'm sure you agree that those three principles are currently lacking with the current operator Southeastern

Yes these are lacking you just have to look at customers satisfaction.

Question 3 (Page 22) - Do you agree with the proposed governance agreements?

Yes

Question 4 (Page 22) - What form do you propose the input from local authorities and LEPs could take?

Some form of online forum where comments can be posted and openly discussed.

Meeting at key stations.

Question 5 (Page 22) - Do you agree with the safeguards for transfer of inner suburban services to TfL, as set out here?

The two main points here are:

No detrimental effect on fares, either at stations served by TfL services or at other stations outside London

No adverse impacts on the frequency, journey times or stopping patterns of longer distance services to and from London. Extra capacity on peak local London services would only be added if there is no negative impact on longer distance services

Yes as long as long distance services from coast are given equal consideration with metro services.

Question 6 (Page 29) - Are there other outcomes you might expect to see achieved?

We are hopeful for better long term governance and direction. Also more focus on long term infrastructure projects such as running HS1 to Hastings.

