

Rail Partnership Engagement  
Transport for London  
5R3 Palestra  
197 Blackfriars Road  
London  
SE1 8NJ

**Your Ref:**

**Our Ref:**

18<sup>th</sup> March 2016.

Sent by email to [railprospectus@tfl.gov.uk](mailto:railprospectus@tfl.gov.uk)

Dear Sir/Madam

**RE: A new approach to rail passenger services in London and the South East**

I am writing on behalf of [REDACTED] in response to the consultation on "A new approach to rail passenger services in London and the South East".

[REDACTED] is in Surrey immediately to the south west of London and is served by rail services operated under the South West and Southern rail franchises.

In considering any future franchise arrangements involving TfL, residents and businesses in Mole Valley would welcome moves that would improve train frequency, journey time, service reliability, hours of operation and quality of service to and from the District within the existing cost envelope.

In principle, there is potential benefit in the DfT and TfL working together to manage some of the suburban services if that would result in a better integration with the London rail network and more frequent services and better connectivity. However, we would wish to ensure that the extraction of certain services from existing franchises would not prejudice the delivery of the residual services beyond the inner suburban areas, including those out to Mole Valley. This will require train operating companies in the different franchises that would cover Mole Valley working together to reconcile the needs of different routes.

We believe strongly that any new governance arrangements are transparent and that they ensure that the voice of passengers outside the London is heard. It will be important to ensure that the needs of services to areas such as Mole Valley are balanced with and not outweighed by "metro-style" suburban services.

It would be appreciated if you would add [REDACTED] to any future consultations.

Yours sincerely

[REDACTED]

[REDACTED]

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