

From: [REDACTED]
To: [RailProspectus](#)
Subject: Consultation on rail passenger services in London & SE
Date: 18 March 2016 15:41:03

I am responding to this consultation on behalf of [REDACTED], [REDACTED]
[REDACTED]
[REDACTED] Whilst this response is about the principle of the proposal, we live and are mainly affected by the South Eastern franchise.

Question 1

Do you agree with the principle of a partnership to better integrate the specification of rail passenger services across London and the South East?

Answer: To our mind, the only way of working in the London and the South East is through partnership. There are many needs for the railway, which changes by time of day and area. Some are competing and partnership and consultation will allow all those, and other, aspects to be considered and integrated.

Question 2

Do you agree with the principles that the partnership will work to? Are there any specific issues that have not been captured?

Answer: The three principles set out cover the aspects required. Obviously, we all wish for greater frequency, reliability and customer standards. So these should be paramount for the railway to achieve for all types of passenger. The needs of those less mobile than others should also be part of this.

Question 3

Do you agree with the proposed governance arrangements?

Answer: We agree to the transfer of responsibility from DfT to TfL for services mostly operating within London

Question 4

What form do you propose the input from local authorities and LEPs could take?

Answer: I would see input from local authorities to take account of the requirements of their residents and businesses, which means that they will need to consult with their constituents.

Question 5

Do you agree with the safeguards for transfer of inner suburban services to TfL, as set out here?

Answer: We recognise that all people should be served equitably and therefore adverse effects outside London should be avoided.

Question 6

Are there other outcomes you might expect to see achieved?

Answer: We would expect that services become responsive to demand. From the local SE London point of view we would expect that services would be improved. The record of London Overground since 2007 has been exemplary, which shows what can be

achieved through management by people who have the user as their focus.

I trust these comments are useful and indicate that the [REDACTED] supports the proposals in the document.

Kind regards,

[REDACTED]

[REDACTED]