

a. Who provides your WAN and internet connectivity and the annual spend on each

The WAN and Internet connectivity is provided under a managed services contract with Capita which includes IT services. The individual cost for WAN and Internet circuits are within the standard monthly charge for the managed services and not individually priced.

b. Who provides your SIP trunks and what is the annual spend

The councils' telephony is provided under a managed services contract with Capita which includes IT and telephony services. The cost for SIP trunks is included within the standard monthly charge for the managed services and not individually priced

c. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend

WAN configuration is based on MPLS and delivered under a managed services contract with Capita which includes IT. The MPLS network belongs to Capita and the costs for accessing are within the standard monthly charge for managed services and not individually priced.

d. Who provides your LAN infrastructure and what is your annual spend

LAN infrastructure is provided under a managed services contract with Capita which includes IT and network services. The annual costs are within the standard monthly charge for managed services and not individually priced.

e. Who provides your WIFI infrastructure and what is your annual spend

Wifi is provided via Sophos and the annual spend for the past 2 years has been £0.

f. Please confirm the manufacturer(s) of your wired network core and edge switching?

Core and Edge switches are Cisco

g. When was your core network installed?

The core elements of the lan infrastructure was installed at the start of the managed services contract with Capita c2016-2017

h. Has it been updated subsequently?

No.

i. Who maintains your core network?

The core network is provided as part of the wider managed services contract with Capita which includes IT and network infrastructure.

j. When is the contract renewal date?

The contract for managed services including IT is due to expire September 2025

k. Please confirm value of the initial project? Cost of original project to replace network hardware was delivered as part of the migration costs included with the Capita costs and not individually broken out.

l. Please confirm the value of annual support/maintenance services (in £)? The costs for IT Managed services contract can be found here

<https://www.southoxon.gov.uk/south-oxfordshire-district-council/about-the-council/council-finances/where-your-money-goes/> and

<https://www.whitehorsedc.gov.uk/vale-of-white-horse-district-council/about-the-council/council-finances/where-your-money-goes/> within the monthly spend analysis

The managed services contract includes provision of all central IT services including the network infrastructure, and also application and software support, datacentre and server support and security and firewalls support etc.