

Our ref: 763 448

Peter Silverman

Email: request-490556-657f13bd@whatdotheyknow.com

Chris Melbourne
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Walnut Tree Close
Guildford
GU1 4LZ
www.highways.gov.uk

9 July 2018

Dear Mr Silverman

We have now completed our search for the information you requested in your email of the 11 June regarding Connect Plus area 5 contract penalties applied by Highways England. I am dealing with it under the terms of the Environmental Information Regulations 2004.

I will answer each of your requests for information below:

Please let me know in respect to the current and previous 4 years (you may choose financial or calendar years):

The total amount of the financial penalties applied by Highways England?

This information is being withheld under the exemption(s) in section S.43 (1) & (2) – Commercial Interests - <http://www.legislation.gov.uk/ukpga/2000/36/contents> of the Freedom of Information Act 2000.

How much of this was in respect to litter clearance?

This information is being withheld under the exemption(s) in section S.43 (1) & (2) – Commercial Interests - <http://www.legislation.gov.uk/ukpga/2000/36/contents> of the Freedom of Information Act 2000.

The total amount of performance points allocated by Highways England?

The table below shows the amount of performance points Highways England allocated to Connect plus for each of the past 4 years (financial/Contract).

| Contract Year | 12 Month Rolling Total PP (March) | Performance Points Awarded for Litter |
|---------------|-----------------------------------|---------------------------------------|
| CY06 14-15 | 236.13 | 0 |
| CY07 15-16 | 200 | 0 |
| CY08 16-17 | 315.41 | 0 |
| CY09 17-18 | 269.1 | 3 |

Again, how much of this was in respect to litter clearance?

As shown in the table above, 3 performance points were appointed to Connect Plus in the 2017/18 financial year, for not clearing the area within the Environmental Protection Act timescales as set out in the Routine and Winter Service Code.

They didn't receive any performance points relating to litter in the 3 years prior to that.

If you have any queries about this letter, please contact me. Please remember to quote reference number [763 448] in any future communications.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

C Melbourne

Chris Melbourne
Team Executive - Operations Correspondence Team
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