

Your Ref/Eich cyf: Our Ref/Ein cyf: Date/Dyddiad: Tel/ffôn: Fax/Ffacs: Email/ebost:

Email/ebost: Julie.butler@wales.nhs.uk | Dept/Adran: Corporate Development |

Sent by email to:

request-705900-a07ffced@whatdotheyknow.com

Dear Sir/Madam,

Freedom of Information Request: Our Reference CTMUHB_400_20

Thank you for your request for information received on the 16 November 2020, regarding Concerns Raised in Patient (Public) Interests in Bridgend Eye Unit (POW Hospital). Please find the response from Cwm Taf Morgannwg University Health Board set out below:

You asked:

On 22nd October 2019, A Locum doctor raised genuine concerns in wider public interests, patient interests (Health and safety), Staff wellbeing, etc by 2 long emails to (name withheld), the Clinical Lead Doctor in Ophthalmology in Bridgend Eye Unit (Princess of Wales Hospital).

- 1. Would you please tell what happened after that please?
- 2. What measures / actions did (name withheld) took please?
- 3. What measures/actions did the Health Board took please?
- 4. Was there any investigation done at all with the concern raising doctor present along with a HR representative please?
- 5. Was there any investigation done at all without the concern raising doctor (i.e. in his/her absence please?)
- 6. When was this investigation done please?
- 7. Who did the investigation please?
- 8. How was this investigation done please?
- 9. What was the outcome of the investigation please?

Our response:

Under the Freedom of Information Act (FOIA) you have a right to request any recorded information held by a public authority.

Bwrdd Iechyd Prifysgol Cwm Taf Morgannwg, Pencadlys, Parc Navigation, Abercynon, CF45 4SN Cwm Taf Morgannwg University Health Board, Headquarters, Navigation Park, Abercynon, CF45 4SN

However, under this Act some information may not be given to you because it is exempt, for example because it constitutes as personal data about somebody else.

The information that you have requested would constitute personal data relating to someone other than yourself. The Health Board is not obliged to confirm or deny that it holds information, if giving the confirmation or denial to a member of the public would contravene:

- any of the data protection principles; or
- section 10 of the DPA.

and as such Section 40(5)(b)(i) would apply.

The Health Board considers that the information you have requested constitutes the personal data of the individuals involved and would be a breach of the first data protection principle. To confirm or deny would be unfair to the individuals as the reasonable expectation, if a complaint had been made, would be that this would not be disclosed unless or until it reached the stage at which it would normally be expected to be disclosed.

Please note that using this legislation is not always the most appropriate way of obtaining information from the Health Board as personal data is exempt under this Act. However, if in this case the request involves information in relation to yourself or a complaint you may wish to make a 'Subject access' request. You can contact the Concerns Team on 01443 744915 or Email: CTHB Concerns@wales.nhs.uk.

Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below. If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the Information Commissioner at the following address:

- Information Commissioner's Office Wales
 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
- Telephone: 0330 414 6421 / Email: wales@ico.qsi.gov.uk
- https://ico.org.uk/

You should note, however, that the Information Commissioner would normally expect you to have exhausted our internal complaints procedures before dealing with such an application. Further guidance may be found on the Information Commissioner's website click here.

Cwm Taf Morgannwg University Health Board routinely publishes details of all Freedom of Information Act requests received in its disclosure log. The Disclosure Log can be found at http://cwmtafmorgannwg.wales/foi/disclosure-log/

Please do not hesitate to contact me if you have any queries.

Yours sincerely

Julie Butler

Freedom of Information Officer/Swyddog Rhyddid Gwybodaeth