



Alan Johnson
Via Email
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Finance & Corporate Services
Direct Line – 020 7525 7511
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accessinfo@southwark.gov.uk

29 January 2013

Dear Mr Johnson

Re: Your request for information: Ref No. 264768

Thank you for your request for information that was received on 29 November 2012.
Please accept our apologies for the delay in providing this reply, You requested:

Q1. What computer software are you using for Contractor Systems (DLO Works Management for Highways, grounds etc.), how much are you paying per year, how many users are you licensed for and is there a Fixed length associated with your current contractual arrangements, If so when?

Q2. What computer software are you using for Grounds Maintenance? How much are you paying per year, how many users are you licensed For, and is there a fixed length associated with your current Contractual arrangements, if so when?

Q3. What computer software are you using for Corporate Document? Management, how much are you paying per year, how many users are You licensed for, and is there a fixed length associated with your Current contractual arrangements, if so when?

Q4. What computer software are you using for Flood Risk, how much? Are you paying per year, how many users are you licensed for and is? there a fixed length associated with your current contract arrangements, if so when?

Q5. What computer software are you using for Public Rights of Way, how much are you paying per year, how many users are you licensed for, and is there a fixed length associated with your current contractual arrangements, if so when?

Q6. What computer software are you using for Corporate GIS, how much are you paying per year, how many users are you licensed for and is there a fixed length associated with your current contractual arrangements, if so when?

Having considered your request we have estimated that it will cost more than the appropriate limit to consider your request. The appropriate limit is specified in regulations and for local government is set at £450. This represents the estimated cost of one person spending 18 hours in determining whether we hold the information, and locating, retrieving and extracting the information. Consequently, we are not obliged by the Freedom of Information Act 2000 to respond to your request (see section 12(1)).

Unfortunately it will not be possible to provide you with all of the information that you have requested within the prescribed limit stated above.

However, we can confirm that the following main systems are used for the functions that you have outlined:

Highways – Pitney Bowes

Grounds Maintenance - Pitney Bowes

Corporate Document Management – No Corporate Document Management solution, Departmental DMS's are:

- Social care – OLM Carestore
- Housing – Northgate Info@Work
- Revenues and Benefits - Northgate Info@Work
- Human Resources – Open Text
- Planning/Land Charges – Canon “Therefore”
- Education – Canon “Therefore”

Flood Risk – No business specific software, managed through Microsoft productivity tools

Public Rights of Way – Locations stored in Pitney Bowes Map Info, Ground Maintenance managed through Pitney Bowes

GIS - Pitney Bowes Map Info

If you narrow the scope of your request, we may be able to provide the information free of charge because it would cost less than the appropriate limit to do so. Any reformulated request we receive from you will be treated as a fresh FOI request.

In accordance with section 17 of the Freedom of Information Act 2000 this letter acts as a Refusal Notice for the remainder of the information.

If you are unhappy with the service you have received in relation to your request and wish to make an appeal for a review of our decision, please write to the:

Corporate Freedom of Information Manager
The Governance Team (2nd Floor)
PO BOX 64529
London
SE1P 5LX
Email: accessinfo@southwark.gov.uk

Finance & Corporate Services, PO BOX 64529' London, SE1P 5LX
Switchboard - 020 7525 5000 **Website** - www.southwark.gov.uk
Chief Executive – Eleanor Kelly

If you are not content with the outcome your appeal, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have first exhausted our internal appeal procedure and you should contact him within 2 months of the outcome of your internal appeal.

If you have any queries or concerns then please contact us using the above details.

Further information on the Freedom of Information Act is available through the Information Commissioner at the:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113
Internet: www.ico.gov.uk

Yours sincerely,

Janet McDonald
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Finance & Corporate Services
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