

Information Governance Department

Rothwell Road

Kettering

Northants

NN16 8UZ

Main Switchboard: 01536 492000

Web: www.kgh.nhs.uk

Our Ref: 20512
Matthew Dickinson
[request-550273-579ecfa1@whatdotheyknow.com](#)

01 March 2019

Dear Matthew

Thank you for your Freedom of Information request which was received within the Trust. In accordance with S.1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that we do hold information relevant to your request.

In order to assist you with this request, I am outlining my query as specifically as possible.

Please can you provide information on the following:

1. Does your NHS Trust use a computer assisted facilities management system? -
[Yes](#)
2. If no, are there ongoing plans to purchase a computer assisted facilities management system in the future?
[Not applicable](#)
3. What is the name of the computer assisted facilities management system (product name) and which company is it purchased from?
[Invigilatis](#)
4. Provide brief information on the process in use at the NHS Trust to manage reactive and planned maintenance work including how this is recorded and scheduled.
[Estates](#)
 - [PPM and reactive task management](#)
 - [Asset management](#)
 - [Room booking](#)

- Helpdesk

5. Value of the current contract, date of commencement and date of expiry.
Commenced January 2019 for 12 months

Section 43(2)

Public Interest test commercial

Value of contract. A public interest test has been undertaken and from the results of that test it is clear that releasing this information would be detrimental to the commercial interest of Kettering General Hospital NHS Foundation Trust. As a result the Trust applies the exemption allowed to us under the Freedom of Information Act 2000, Section 43(2) – Commercial Interest as disclosure would/could:

- a) Prejudice any contractors competitive edge in contract negotiations with NHS Trusts in the future
 - b) Prejudice the Trust's ability to compete in contract negotiations for these services in the future.
 - c) Prejudice the position of Kettering General Hospital NHS Foundation Trust in maintaining its competitiveness as a Public Authority.
6. Who is responsible for ensuring the computer assisted facilities management system meets the NHS Trust's requirements?
Director of Estates and Facilities

Yours sincerely

Sharleen Matheson

Interim Information Governance Lead

You are advised that this information is provided in accordance with the Freedom of Information Act 2000 and is for your own non-commercial research or private study purposes. The information may also be used for any other purpose allowed by a limitation or exception in copyright law, such as news reporting. Any re-use of this information will be subject to copyright and authorisation from Kettering General Hospital NHS Foundation Trust will be required. In the event of any re-use, the information must be reproduced accurately and not used in a misleading manner.

Disclaimer. This information should not be used to construct a database for direct marketing or unsolicited emails infringing the copyright in the material, or otherwise processed in contravention of the rights of the individual under the Data Protection Act.

If you are not satisfied with the Trust's response you may ask for an independent internal review by writing to the:-

Information Governance Manager
Kettering General Hospital NHS Foundation Trust

Rothwell Road
Kettering
Northants
NN16 8UZ

If you remain dissatisfied after this internal review of the Trust's decision you may wish to make an approach to the Information Commissioner.

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire,
SK95 5AF

<http://www.ico.gov.uk>

Please note that the Information Commissioner is a regulator, not an ombudsman. He will make an assessment as to whether or not the provisions of the Freedom of Information Act 2000 have been complied with. He can issue an enforcement notice to the Trust ordering it to comply with your request.