

Amersham Hospital

Whielden Street
Amersham
Buckinghamshire
HP7 0JD
Tel: 01494 434 411
www.buckshealthcare.nhs.uk

Reference: FOI2019-058

Date: 22.02.2019

Matthew Dickinson
request-546974-86754ff1@whatdotheyknow.com

Dear Mr Dickinson

INFORMATION REQUEST

Thank you for your request received 23.01.2019. Please find the response below.

1. Does your NHS Trust use a computer assisted facilities management system?

Yes

2. If no, are there ongoing plans to purchase a computer assisted facilities management system in the future?

N/A

3. What is the name of the computer assisted facilities management system (product name) and which company is it purchased from?

QFM Facilities & Maintenance Management Software supplied by QFM

4. Provide brief information on the process in use at the NHS Trust to manage reactive and planned maintenance work including how this is recorded and scheduled.

The CAFM system records which manages and schedules our PPM.

5. Value of the current contract, date of commencement and date of expiry.

It started in 2018 and is an ongoing service with no expiry date; it is a product not a service so not contract in place.

6. Who is responsible for ensuring the computer assisted facilities management system meets the NHS Trust's requirements?

The Director of Property Services.

We take our obligations under The Freedom of Information Act 2000 seriously and we would appreciate your feedback. Please take a minute to fill out our Freedom of Information satisfaction survey available at www.buckshealthcare.nhs.uk/About/feedback.htm and let us know about your experience. Any information you provide will be anonymous. The results of the survey will be evaluated with a view to improving our process.

If you are not satisfied with the response, alongside our feedback form, the Trust operates an appeals procedure and you should write your appeal to BHInfo@buckshealthcare.nhs.uk or to Freedom of Information, Trust Headquarters, Amersham Hospital, Buckinghamshire, HP7 0JD. You also have a right to refer the matter to the Information Commissioner for a determination of whether your application has been dealt with in accordance with the Act.

Yours sincerely,

Freedom of Information Co-ordinator