



**University Hospitals of
Derby and Burton**
NHS Foundation Trust

Royal Derby Hospital
Uttoxeter Road
DERBY
DE22 3NE
01332 340131

Corporate Governance

Our Ref FOI.19.199
Contact us: dhft.FOI@nhs.net

Tuesday 2 April 2019

Matthew Dickinson
Request-558941-efe81206@whatdotheyknow.com

Dear Mr Dickinson

Request under Freedom of Information Act 2000

Thank you for your request for information; please find the Trust's response below.

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**DUE TO THE MERGER OF DERBY WITH BURTON HOSPITALS ON 1 JULY 2018
PLEASE SEND ALL FUTURE REQUESTS/CORRESPONDENCE TO uhdb.foi@nhs.net
(THE QUEEN'S HOSPITAL BURTON FOI INBOX IS NO LONGER OPERATIONAL)**

Royal Derby Hospital

The CAFM system is owned by Derbyshire Healthcare; therefore, the Trust are not able to provide answers to these questions.

London Road Community Hospital

1. Does your NHS Trust use a computer assisted facilities management system? **Yes**
2. If no, are there ongoing plans to purchase a computer assisted facilities management system in the future? **N/A**
3. What is the name of the computer assisted facilities management system (product name) and which company is it purchased from? **Concept Evolution - This system is part of the contract with Skanska; therefore, the Trust does not hold this information**
4. Provide brief information on the process in use at the NHS Trust to manage reactive and planned maintenance work including how this is recorded and scheduled.
Reactive works are logged via Concept with a target time to respond, all PPM are scheduled using Concept on a daily, weekly, monthly basis; depending on the type of PPM required. These are printed for the engineer to carry out the work; they are then filed and closed on the system. Reports are run from Concept on a monthly basis.

5. Value of the current contract, date of commencement and date of expiry [Unknown](#)
6. Who is responsible for ensuring the computer assisted facilities management system meets the NHS Trust's requirements? [Skanska](#)

Burton

1. Does your NHS Trust use a computer assisted facilities management system? [Yes](#)
2. If no, are there ongoing plans to purchase a computer assisted facilities management system in the future? [N/A](#)
3. What is the name of the computer assisted facilities management system (product name) and which company is it purchased from? [Planet FM Enterprise – MRI Software](#)
4. Provide brief information on the process in use at the NHS Trust to manage reactive and planned maintenance work including how this is recorded and scheduled. [Reactive logged onto the Planet FM system. Supervisors allocate work to a member of their team.](#)
5. Value of the current contract, date of commencement and date of expiry. [The last annual maintenance contract and software licence cost was £7,823.58 excluding VAT. The current annual maintenance contract and software licence expires on 21 May 2019.](#)
6. Who is responsible for ensuring the computer assisted facilities management system meets the NHS Trust's requirements? [Head of Facilities/Estates](#)

If you have any queries with regard to this matter, please contact me at uhdb.FOI@nhs.net
Please remember to quote your reference number in all communication.

Please note, that the information provided is the property of the University Hospitals of Derby and Burton NHS Foundation Trust, and is subject to intellectual property and database rights. Any commercial application or use of this information may be subject to the provisions of the 're-use of Public Sector Information Regulations 2005'. This means, that if you wish to re-use the information provided for commercial purposes, you must ask the Trust's permission to do so. Should the Trust agree that you can use the information, it could be subject to the issue of a licence which may or may not involve a fee. If you have any questions about this process, please contact us at the email address above.

If you are unhappy with the service you have received in relation to this request, and wish to make a complaint or request a review of our decision, you can either contact me using the email address above, or write to the Chief Executive. Any such requests should be made within 40 working days from the date of this response.

The Chief Executive
University Hospitals of Derby and Burton NHS Foundation Trust
Uttoxeter Road
Derby
DE22 3NE

If you are not content with the outcome of your complaint, you may then apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner's Office

cannot make a decision unless you have exhausted the complaints procedure provided by this Trust. The Information Commissioner can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

Jane Haywood
Freedom of Information Officer

University Hospitals of Derby and Burton NHS Foundation Trust