

**Response document – FOI request 5758**

**Request**

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

In order to assist you with this request, I am outlining my query as specifically as possible. Please can you provide information on the following:

1. Does your NHS Trust use a computer assisted facilities management system?  
[Yes](#)
2. If no, are there ongoing plans to purchase a computer assisted facilities management system in the future?  
[N/A](#)
3. What is the name of the computer assisted facilities management system (product name) and which company is it purchased from?  
[Backtraq in the development stage for implementation April 2019 \(Micad\) & Shire System \(Shire System Ltd\) is the current system.](#)
4. Provide brief information on the process in use at the NHS Trust to manage reactive and planned maintenance work including how this is recorded and scheduled.  
[PPM are recorded in Shire System and scheduled using the electronic planner, reactive request are managed via emails from the users.](#)
5. Value of the current contract, date of commencement and date of expiry.  
[Backtraq £5,000 October 18 – September 19 Shire System Shire System £497 October 19](#)
6. Who is responsible for ensuring the computer assisted facilities management system meets the NHS Trust's requirements?  
[Estates Manager](#)