

Trust Headquarters

3 Priestley Wharf
Holt Street
Aston
Birmingham
B7 4BN
Tel: 0121 466 7293

Our Ref: Fol 220119

Email: request-546663-42d2dbc4@whatdotheyknow.com

Date: 21 February 2019

Dear Mr Dickinson

Re: Freedom of Information Request

With reference to your request for information pursuant to the Freedom of Information Act dated 22 January 2019, I can advise that the Trust **does hold** the information that you are seeking. I will set this out below:

Please can you provide information on the following:

1. Does your NHS Trust use a computer assisted facilities management system? **Yes.**
2. If no, are there ongoing plans to purchase a computer assisted facilities management system in the future? **This is inapplicable.**
3. What is the name of the computer assisted facilities management system (product name) and which company is it purchased from? **The system is called Planet FM provided by Qube.**
4. Provide brief information on the process in use at the NHS Trust to manage reactive and planned maintenance work including how this is recorded and scheduled. **All planned and reactive maintenance works are managed and produced from the Planet FM database.**
5. Value of the current contract, date of commencement and date of expiry. **Pursuant to section 43 of the Freedom of Information Act 2000 (Commercial interests), we decline to disclose the value of the contract, which rolls over from 1 April of one year to 31 March of the next.**
6. Who is responsible for ensuring the computer assisted facilities management system meets the NHS Trust's requirements? **The Head of Estates is responsible for ensuring that system meets relevant requirements.**

I can confirm that as the information has been provided, this request is now closed.

For future reference, the Trust's publication scheme and details of the services that we provide can be found on our website: www.bhamcommunity.nhs.uk.

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In the unlikely event that you have cause to complain about the service received in respect of your Freedom of Information request; the Trust operates a complaints procedure which gives the applicant the right to an internal review of the administration or outcome of any valid Freedom of Information request within 40 days of the date of this response. Such reviews will usually be undertaken within 20 days by the Chief Executive Officer, or an appropriate nominated officer. Where the Chief Executive has been closely involved in the original request, any review will be conducted by the Chairman of the Trust, or an appropriate Non Executive Director. The Trust will keep a record of all complaints, reviews and outcomes. Should you feel that you have cause to complain then please write to:

Chief Executive
Birmingham Community Healthcare NHS Foundation Trust
3 Priestley Wharf
Holt Street
Birmingham
B7 4BN
Telephone: 0121 466 7033

Should you be dissatisfied with the outcome of the internal review, you have the right to lodge a complaint with the Information Commissioner. A complaints form can be obtained from the Information Commissioner's website: www.ico.gov.uk or contact:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545745

Feedback

We would be interested to receive feedback as to how you feel your request has been dealt with to help us to understand where we are doing well and to make improvements where necessary; your comments (whether positive or negative) can be made either in writing to the address above or by email.

Yours sincerely
Freedom of Information Team