



Ambulance Headquarters

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www.neas.nhs.uk

Our Ref: FOI.19.047

Matthew Dickinson

E-mail: request-552234-49020cf5@whatdotheyknow.com

21 February 2019

Dear Mr Dickinson

Freedom of Information Act 2000 – Information Request

Thank you for your request for information under the Freedom of Information Act which was received on 13 February 2019. I can confirm that we hold the information you have requested. You asked the following questions, reproduced in **bold** below:

1. Does your NHS Trust use a computer assisted facilities management system?

No

2. If no, are there ongoing plans to purchase a computer assisted facilities management system in the future?

No

2. What is the name of the computer assisted facilities management system (product name) and which company is it purchased from?

N/A

4. Provide brief information on the process in use at the NHS Trust to manage reactive and planned maintenance work including how this is recorded and scheduled.

In house surveys, reports, data base and reporting platform for both reactive and planned maintenance

5. Value of the current contract, date of commencement and date of expiry.

N/A

6. Who is responsible for ensuring the computer assisted facilities management system meets the NHS Trust's requirements?

Head of Estates, Faculties and Environment.

If you are not satisfied with the information we have provided, you can request an internal review which will be carried out by Mr Paul Aitken-Fell, who is the Trust's Consultant Paramedic and is someone not involved with your original request.

If you wish to follow this route, please contact audrey.turnbull@neas.nhs.uk who will commence the process on your behalf.

If you remain unhappy with the outcome of the review, you can ultimately complain to:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely



Mark Cotton
Freedom of Information Lead