

Your Reference:  
Our Reference: PJ/1001849

Lorna Stewart  
**By e-mail to:**  
**request-17951-29845aaa@whatdotheyknow.com**

06 November 2009

IPCC Contact:  
Philip Johnston  
Tel: 020 7166 3000

Dear Ms Stewart,

## **YOUR REQUEST FOR INFORMATION**

I am sorry about the delay in replying to your e-mail request of 11<sup>th</sup> September 2009.

My responses to each of your requests is as follows.

*1. Are officers or employees of the IPCC, Common Purpose trained or graduated? How much money has been spent in the last twelve months on courses?*

One IPCC employee has received training from Common Purpose at the expense of the IPCC. That training took place in 2007 and cost £4,964.38. There has been no other expenditure on Common Purpose training.

*2. Why does the IPCC not address all complaints and resolve them within a given time frame.*

The reason why a particular police complaints casework decision is not dealt with within the time frame set for that type of decision is likely to be affected by the availability of the necessary resources but will always be specific to that particular case. I find that it is not possible to provide a meaningful answer to your request by reference to recorded information held by the IPCC so that my formal response under the Freedom of Information Act must be that the information is not held.

I would advise, however, that if you wish to know the reason why the decision in your case was delayed, you contact the person at the IPCC who was dealing with your case (whose details will be given in the decision letter) and ask them to provide an explanation. You are also at liberty to make a complaint to the IPCC that your case was unduly delayed.

If you are not satisfied with this response you may request an independent internal review by our FOI appeals officer, who has had no involvement in dealing with your request. If you wish to complain about any aspect of this decision, please contact:

Freedom of Information Act Complaints  
IPCC  
90 High Holborn  
London  
WC1V 6BH

November 6, 2009

E mails should be clearly marked 'Complaint against FOI decision' and sent to: [foi@ipcc.gsi.gov.uk](mailto:foi@ipcc.gsi.gov.uk).

Should you remain dissatisfied after this internal review, you will have a right of complaint to the Information Commissioner; however, I should point out that under section 50(2)(a) of the Freedom of Information Act, you are normally obliged to exhaust the public authority's own internal complaint mechanism before complaining to the Information Commissioner.

Yours sincerely

**Philip Johnston**  
**Independent Police Complaints Commission**