

Freedom of Information (FOI)

Garden House
New Scapa Road
Kirkwall
Orkney KW15 1BQ
www.ohb.scot.nhs.uk



Date: 19/06/2018

Elizabeth Thomson

Via email: request-491185-
039316f7@whatdotheyknow.com

Tel: 01856 888 220
Fax: 01856 888 211
Email: ork-hb.foirequests@nhs.net

Dear Ms Thomson

RE: Freedom of Information Request 201819 / 130 – Complaints regarding abuse of patients detained under the Mental Health (Scotland) Act

Your Query	Date of Request	June 2018
<p>The number of complaints made to your organisation either by patients; or on their behalf about the maltreatment of patients detained under the Mental Health (Scotland) Act since January 2014. Specifically regarding:</p> <ul style="list-style-type: none">-Perceived physical abuse by staff, whether carers, nurses or doctors; -Perceived psychological or emotional abuse by any of the above;- The number of investigations opened during the above time period by the health board or any external agency of which you are aware as a result of receiving a complaint.		
Response		
<p>Please be advised that NHS Orkney is a small remote and rural health board which operates one hospital – the Balfour hospital.</p> <p>The Balfour hospital does not have any mental health inpatient beds. Patients requiring mental health inpatient treatment shall be admitted to NHS Grampian or another facility on the Scottish mainland. Therefore NHS Orkney does not have any complaints made about the maltreatment of patients detained under the Mental Health (Scotland) Act.</p>		

I hope this helps with your request.

NHS Orkney is a small remote and rural health board within Scotland. All responses to Freedom of Information requests are collated in accordance with the terms of the Freedom of Information (Scotland) Act 2002.

Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Orkney has dealt with your request, you have a right to ask for a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commissioner.

A request for review should be made within 40 working days of receipt of this letter and NHS Orkney will reply within 20 working days of receipt. Review requests should be sent in writing to Dr Louise Wilson, Director of Public Health, NHS Orkney, Garden House, New Scapa Road, Kirkwall, Orkney KW15 1BQ or by e-mail via ork-hb.foirequests@nhs.net.



Our community, we care, you matter....

Orkney NHS Board Headquarters:
Garden House, New Scapa Road,
Kirkwall, Orkney KW15 1BQ
Chair: Ian Kinniburgh
Chief Executive: Gerry O'Brien



**Healthy
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Lives**

Orkney NHS Board is the common name of Orkney Health Board

Requests for appeal should be made in writing to: Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS. Telephone: 01334 464610, Fax: 01334 464611, e.mail: enquiries@itspublicknowledge.info.

FOI responses (subject to the removal of personal information) are published on NHS Orkney's website at: <http://www.ohb.scot.nhs.uk/article.asp?page=13&parent=5>.

Yours sincerely,

Freedom of Information Officer
NHS Orkney



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