



Website: [www.dwp.gov.uk](http://www.dwp.gov.uk)

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**Your Reference: Fol 3359**

Date: 24 August 2018

Dear Ms Rees

Thank you for your Fol request of 27 July. You asked:

“Please provide the number of complaints received regarding the removal of SMI benefit.

Also specify how many legal notices where claimants have threatened or intend to take legal action due to the removal of SMI benefit.

How many Court cases are due because of the removal of SMI benefit?”

There have been 9 complaints received from Pension Age claimants regarding the removal of SMI benefit. The Department does not hold information that would enable us to determine how many complaints have been received from working age claimants regarding the removal of SMI benefit.

There have been 2 occasions where claimants have indicated their intention to take legal action specifically due to the removal of SMI as a benefit. Further to this 3 claimants have indicated their intention to take legal action about other issues relating to SMI loans.

There are currently no Court cases due specifically as a result of the removal of SMI benefit.

Yours sincerely

DWP Fol Central Information Team

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### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwpgsi.gov.uk](mailto:freedom-of-information-request@dwpgsi.gov.uk) or by writing to DWP, Central FoI Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF [www.ico.gov.uk](http://www.ico.gov.uk)