



Department
for Work &
Pensions

Central FoI Team
Caxton House
6-12 Tothill Street
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SW1H 9NA

www.dwp.gov.uk

Email: freedom-of-information-request@dwp.gsi.gov.uk

Rees T.
[request-492734-](#)
cf358265@whatdotheyknow.com

Our Ref: IR 365

Date: 26 July 2018

Dear 'Rees T',

Thank you for your Freedom of Information (FoI) internal review request received on 29 June 2018. You asked:

"I draw your attention to the notes within the section you mentioned.

Quote

"Example

A requester named Robert Jones could call themselves 'Rob Jones', 'Bobby Jones', 'R Jones', 'Bob Jones' or 'Mr Jones'. "

It then goes on to say

Quote

"27. If the requester has a name they sometimes reverse or write in several different ways, then the authority should accept all of the possible variations.

It is therefore the case you must accept and process the FOI request in full.

Should you have a problem with Rees T. then follow the instruction by ICO above and you have T. Rees

I look forward to the proper response thank you.

Yours sincerely,

Rees T."

DWP Response

In response to your request, I can confirm that the handling of your original request and response has now been appropriately reviewed by someone unconnected with the handling of your original request.

As a result of this review I am satisfied that the original response was handled properly and that the outcome of your request was correct. The reasoning behind this decision is as follows.

The name you have supplied does not satisfy the definition of a real name.

For a request to be valid, the requester must provide enough of their real name to give *anyone* reading that request a reasonable indication of their identity.

Any variation of the requester's title or first name combined with their surname (e.g. Mr Smith or John Smith) will be sufficient to meet this requirement. However, a first name or surname provided in isolation, or a set of initials, will not.

If you have any queries about this letter please contact the Department quoting the reference number above.

Yours sincerely,

DWP Central FoI Team

Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.gov.uk