



**East Sussex Healthcare**  
NHS Trust

Eastbourne District General Hospital

Kings Drive  
Eastbourne  
East Sussex  
BN21 2UD

FOI REF: 19/213

Tel: 01323 417400  
Website: [www.esht.nhs.uk](http://www.esht.nhs.uk)

29 April 2019

**Via email to:** [request-567481-10d6d6f6@whatdotheyknow.com](mailto:request-567481-10d6d6f6@whatdotheyknow.com)

Dear Sir/Madam

**FREEDOM OF INFORMATION ACT**

I am responding to your request for information under the Freedom of Information Act. The answers to your specific questions are as follows:

**I need to make a FOI request for a copy of the Trust's Complaints Policy.**

[Please see the attached document.](#)

If I can be of any further assistance, please do not hesitate to contact me.

Should you be dissatisfied with the Trust's response to your request, please write to Lynette Wells, Director of Corporate Affairs, East Sussex Healthcare NHS Trust ([lynette.wells2@nhs.net](mailto:lynette.wells2@nhs.net)) quoting the above reference.

Yours sincerely

Linda Thornhill (Mrs)  
Corporate Governance Manager  
[esh-tr.foi@nhs.net](mailto:esh-tr.foi@nhs.net)