

Office use only

Our Code		Reference Number		Accident Number	
Date Rec 28/6	I/R 1 <input type="checkbox"/>	I/R 2 <input type="checkbox"/>	To X <input type="checkbox"/>	Back <input type="checkbox"/>	Out <input type="checkbox"/>

- PLEASE TICK ☒ This item was taken at garage and is being investigated. PLEASE SEND HOLDING LETTER.
☐ This item was taken at garage and does not need to be investigated. PLEASE REPLY.
☐ This item was taken at head office. PLEASE INVESTIGATE AND RETURN.
☐ This item was answered by head office. THIS COPY FOR YOUR RECORDS ONLY.

Date item taken **28/6/09** at **LV** office. In person / By telephone* Time **09.50**
*PLEASE CIRCLE AS APPLICABLE

Name [REDACTED] Telephone (daytime) [REDACTED]
 Address [REDACTED]
 Place of occurrence/boarded **EXXEC ST.** Date **27-6** Time **17:30**
 Route **73** Direction **NORTH BOUND** Vehicle details **MA-69.**
 Cdr/Driver's No **N/A** Machine No [REDACTED]

STAFF DETAILS

☒ M/F Approx. age Ethnic origin
 General description **DUTY 43 DNR ABDALLA.**

Details **PASSENGER CAUSED TO COMPLAIN OF DRIVERS ACTIONS. PASSENGER CLAIMS HIS WIFE HAD HER BAG STOLEN PICK-POCKETED ON THE 73 BUS AS SHE BOARDED. HE CLAIMS HIS WIFE BOUGHT THIS TO THE DURS ATTENTION, BUT THE DRIVER, DID NOT TAKE ANY ACTION TO CALL THE POLICE OR STOP THE BUS. PASSENGER UPSET THAT NOTHING WAS DONE. PASSENGER DID NOT WITNESS HER BAG BEING PICK-POCKETED, BUT ^{RELIES} ~~RELEASED~~ IT WAS MISSING ONCE BOARDED.**

Signed [REDACTED]

Public correspondence form (A)

GARAGE COPY