



OFFICE OF
Police & Crime
Commissioner
for Cheshire

Freedom of Information Act 2000 – Internal Review Procedure

If I'm not happy with the information I've received from the Office of the Police and Crime Commissioner for Cheshire what can I do?

In accordance with the Freedom of Information Act 2000, people have the right to request a review of the decision made in response to a request for information. To submit a request please contact the Chief of Staff (Chief Executive) of the Office of the Police and Crime Commissioner for Cheshire who will arrange for an independent review to be conducted. The Chief of Staff can be contacted at the address below:-

Chief of Staff
Office of the Police and Crime Commissioner for Cheshire
Stockton Heath Police Station
Grappenhall Road
Stockton Heath
Warrington
WA4 2AF
Tel: 01606 364000

E-mail: police.crime.commissioner@cheshire.pnn.police.uk

You can contact the Chief of Staff by letter or e-mail stating why you are not happy with the information you have received or the decision made in your particular case. Please ensure your correspondence contains your name, address and full particulars of your appeal. It will also be helpful if you include a telephone number where you can be contacted in case of any queries.

How long will an appeal take?

Appeals are sometimes very complex and it is not possible to give a definitive timescale. It's important that every aspect of the appeal is considered and on occasions a panel of suitably qualified people may need to be formed.

There is no set timescale for appeals laid down in the Act. We will make every effort to respond to your appeal as soon as we are able, but in more complex cases an appeal can take a considerable time. We aim to respond within 20 working days of an appeal. This may however be extended when necessary.

You will be kept fully informed during the review process and a more realistic timescale will be provided in each individual case.

If I'm still not happy after I have received my appeal response. What can I do then?

The Information Commissioner is an independent regulator of the Freedom of Information Act 2000. His office is based in Wilmslow, Cheshire and individuals can contact him to request a decision in any particular case.

The Information Commissioner has wide powers to inspect records held by a public authority to enable him to reach a decision on whether the particular public authority has complied with the law.

The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Tel: 0303 123 1113

Website: <http://www.ico.gov.uk>