

Transport for London

London Buses

25 JUL 2012



Comments Recording Form

Category: Staff Safety and Security Information Vehicle
Service Bus Stations Bus Stop/Shelters

Customer Contact Details:

Mr Mrs Ms Forename: [REDACTED] Surname: [REDACTED]

Address: [REDACTED]

Email Address: [REDACTED]

Home Tel: [REDACTED] Work Tel: [REDACTED]

How would you like us to contact you? By phone By letter By Email

Details:

Date: 13/7/12 Time: 17.30 Location: [REDACTED]

Route Number: 52 Vehicle Registration/ID Number: Y178 NLK

Officials Number: [REDACTED] Driver Number: [REDACTED] Gender: [REDACTED] Apx Age: 40-45

Any other features: I THINK HE WAS ASIAN

Description: From Kensal Rise to Kensington
the Bus driver drove past
bus stops, where people had their
hand out for people to stop.
people on the bus were
complaining about this.
ARRIVED AT VICTORIA
18.00

Can Information be disclosed if necessary to investigate this matter? Yes No

This Section to be completed by London Buses Staff:

Location Comment Taken: VICTORIA BUS STN

Date: 13/7/12 Staff Badge No: [REDACTED]

Comment Form taken away by customer for completion: Yes ☒ No

This form to be sent to

London Buses Customer Services, 4th Floor, 14 Pier Walk, London SE10 0ES.

Tel: 0845 300 7000 Fax: 0207 027 9914 Email: customerservices.buses@tfl.gov.uk

White Copy to Customer Services. Yellow Copy to Customer. Pink Copy retained on site

MAYOR OF LONDON

LB 089890