Narrative

Claims Data

The data reflects the volume of motor liability claims held on the DWP Compensation Recovery Unit (CRU) IT system and recorded during the specified period (01/04/17 to 31/03/19). Please note that the data is correct at the time of collection but is subject to Departmental records management practices and cannot therefore be compared to published data.

The information has been broken down further by financial year and by the categories specified by the requestor e.g. Adult/Child status. Please note we have classified all injured persons as adults where they are aged 18 or over at the incident date and have used the claim recorded date to determine the financial year.

Settlement Data

The data reflects the volume of motor liability settlements recorded by CRU for the specified period 01/04/17 to 31/03/19. Please note that the data is correct at the time of collection but is subject to Departmental records management practices and cannot therefore be compared to published data.

The information has been broken down further by financial year and by the categories specified by the requestor e.g. Adult/Child status. Please note we have classified all injured persons as adults where they are aged 18 or over at the incident date and have used the settlement recorded date to determine the financial year.

Please note the settlement data provided within this dataset cannot be directly compared to the claims data you have requested for the same period. This is due to the time delay from the receipt of a notification to a claim for compensation and the settlement being received.

Notes:

The data is based on the information provided by the compensator when registering the claim and is correct at the time of collation. The data is however, subject to change during the life of the claim; e.g. the compensator may notify changes to liability types.

The information requested is not held as official statistics that have been verified by the UK Statistics Authority. It is derived from operational processes and systems designed solely for the purposes of helping the Department to manage its business, and has not been subjected to the rigorous quality assurance checks applied to our published official statistics. As the DWP holds the information, we have released it. However, it is possible information held by DWP may change due to operational reasons and we recommend that caution be applied when using it.

The CRU itself does not undertake any specific trend analysis as the role of the unit is to register claims for compensation, ensure that double compensation does not occur and recover relevant monies from compensators. Information provided to the CRU may be used by appropriate parties, including the insurance industry, to examine any trends for compensation claims that are made with insurance companies. The CRU publishes information on dwp.gov.uk which provides the opportunity for trend analysis to be undertaken by interested parties