

DWP Central Freedom of Information Team

e-mail: [freedom-of-information-request@dwp.gsi.gov.uk](mailto:freedom-of-information-request@dwp.gsi.gov.uk)

Our Ref: FOI2019/12314

10 April 2019

Dear Jamie Evans,

Thank you for your Freedom of Information (Fol) request received on 26 March. You asked:

*Since the start of the CMS could you confirm the total of Compensation Payments the department had made up to date.*

**DWP Response:**

Child Maintenance Group (CMG) do not record any information under the title Compensation Payments. For the purposes of the response we have looked to provide information that we believe fits the intent of the request under the following categories :

**Consolatory Payments Definition**

Discretionary payments are made to clients for Gross Inconvenience, Gross Embarrassment, Severe Distress and/or Financial Loss

**Financial Redress Definition**

Special payments are made to provide financial redress following personal injury, maladministration and similar events where something has gone wrong and where the Department is, or may be, at fault.

To note Child Maintenance Group (CMG) have only recorded Compensation Payment details for CMS separately since 2017/18, so we are unable to identify CMS only costs prior to that financial year.

For 2017/18 and 2018/19 the CMS figures are as follows:

	<b>2017-18</b>	<b>2018-19</b>
Consolatory Payments	72,099	79,556
Financial Redress	29,718	8,801
<b>Total (£s)</b>	<b>101,817</b>	<b>88,357</b>

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

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**Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwpgsi.gov.uk](mailto:freedom-of-information-request@dwpgsi.gov.uk) or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF  
[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us) or telephone 0303 123 1113 or 01625 545745