



Andrew Latham

E-mail: request-400039-e5ce2a36@whatdotheyknow.com

8 May 2017

**Ambulance Headquarters**

Bernicia House  
The Waterfront  
Goldcrest Way  
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**Our Ref: FOI.17.109**

Dear Mr Latham

**Freedom of Information Act 2000 – Information Request**

Thank you for your request for information under the Freedom of Information Act which was received on 10 April 2017. I can confirm that we hold part of the information you have requested. You asked the following questions, reproduced in **bold** below:

**1) Number of Activations by Scheme / Callsign for Community First Responders in your region. Please include a description if listed by callsign so it is clear the area the CFR responds in.**

See attached report.

**2) The percentage of CFR activations where a CFR arrived before a trust mobilised resource, i.e a DCA or RRV.**

See attached report.

**3) The percentage of CFR activations where a CFR has been directly responsible for meeting the response time target for a call type. i.e a Red1 call where a CFR arrived within 8 minutes but was not backed up by a trust resource within 8 minutes.**

See attached report.

**4) The number of calls where the CFR was the closest resource to an incident but not activated.**

The Trust does not hold this information.

**5) The average distance travelled for a CFR attending an incident, listed by county.**

The Trust does not hold this information.

If you are not satisfied with the information we have provided, you can request an internal review which will be carried out by someone not involved with your original request. Mr Paul Aitken-Fell is the Trust's Consultant Paramedic, his contact details are:

Paul Aitken-Fell  
Consultant Paramedic  
North East Ambulance Service NHS FT Trust  
Bernicia House  
Goldcrest Way  
Newburn Riverside  
Newcastle upon Tyne  
NE15 8NY

If you remain unhappy with the outcome of the review, you can ultimately complain to:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely



Mark Cotton  
**Freedom of Information Lead**