

Ed Fryer  
[request-654075-be1d3cba@whatdotheyknow.com](#)

FOI  
NEL CSU  
Kent House - 4th Floor  
81 Station Road  
Ashford  
TN23 1PP

Email: [NELCSU.foi@nhs.net](mailto:NELCSU.foi@nhs.net)  
[www.ashfordccg.nhs.uk](http://www.ashfordccg.nhs.uk)

26<sup>th</sup> March 2020

**Our Ref: EK355FOI.19.ASH286**

Dear Mr Fryer

**RE: FREEDOM OF INFORMATION REQUEST**

Thank you for your request for information under the Freedom of Information Act 2000 received on 11<sup>th</sup> March 2020 by NHS Ashford Clinical Commissioning Group (CCG). The information you have requested is listed below together with the response:

**1. Does your CCG commission a community VTE clinic?**

I can confirm NHS Ashford CCG does commission a community VTE clinic

**2. In the last 12 months how many patients have been treated at the clinic?**

I can confirm NHS Ashford CCG does not hold this information; this will be held by the providers of the service. You may wish to redirect this part of your request to NHS England who can be contacted by using the following link: <https://www.england.nhs.uk/contact-us/foi/> Please write "Freedom of Information" in the subject line

**3. How many patients have been treated with a DOAC within the clinic?**

**Of these patients how many were treated with:**

- **Xarelto**
- **Lixiana**
- **Pradaxa**
- **Eliquis**

I can confirm NHS Ashford CCG does not hold this information; this will be held by the providers of the service. You may wish to redirect this part of your request to Estuary View who can be contacted by using the following link: <https://www.england.nhs.uk/contact-us/foi/> Please write "Freedom of Information" in the subject line

We hope that this has dealt with your request for information however, should you remain dissatisfied, you have the right to request that we conduct an internal review of the way we have handled your request. If you would like us to conduct such a review please contact us within two months of this letter:

Email [NELCSU.foi@nhs.net](mailto:NELCSU.foi@nhs.net) or

**FOI-Internal Review Request**  
**NEL CSU**  
**Kent House - 4th Floor**  
**81 Station Road**  
**Ashford**  
**TN23 1PP**

Your request for an internal review will then be processed in accordance with our Freedom of Information Policy.

If you are still dissatisfied following the internal review, you have the right under Section 50 of the Freedom of Information Act (2000) to appeal against the decision by contacting the Information Commissioner. The Information Commissioner provides full and detailed guidance on the Freedom of Information Act and on when and how to complain.

Please find below the link to their website page and their helpline number.

<https://ico.org.uk/for-the-public/official-information/>

Helpline number: 0303 123 1113 or 01625 545745

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response, which will protect your anonymity, will be posted on the NHS Ashford Clinical Commissioning Group website.

Yours sincerely

**Freedom of Information Team**  
**NEL CSU**

This Freedom of Information request has been processed by NEL CSU on behalf of

**NHS Ashford Clinical Commissioning Group**  
**Inca House**  
**Trinity Road**  
**Eureka Science Business Park**  
**Ashford**  
**Kent. TN25 4AB**

NEL CSU is NEL Commissioning Support Unit and is hosted by NHS England. NEL CSU provides a number of administrative functions including managing Freedom of Information Requests.

The four clinical commissioning groups (CCGs) in east Kent are working together to improve healthcare across their communities.

NHS Ashford CCG - NHS Canterbury and Coastal CCG - NHS South Kent Coast CCG - NHS Thanet CCG