

[REDACTED]

From: Marsh Simon (PRD)
Sent: 12 June 2017 12:28
To: Gerrard Tracey
Cc: [REDACTED] Wren Andrew
Subject: RE: FOI compliance
Attachments: 20170612-HO response June 2017.docx; HO ogl 18 May 2017.docx

Hi Ged,

I have now agreed the letter covering the issues we discussed on the 'phone a week and a bit ago and this is attached.

Our April 2017 performance was 85% for 316 cases. We are doing some data cleansing (in time cases are not always properly closed on our case register) so this might increase by a percentage point. I will be able to confirm when we meet next week.

Best wishes

Simon

Simon Marsh

Head of Knowledge and Information Management
Home Office, Information Services Centre, Basement Seacole, 2 Marsham Street, SW1P 4DF
[REDACTED]@homeoffice.gsi.gov.uk

Mobile: [REDACTED]

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**From:** Gerrard Tracey [mailto:Gerrard.Tracey@ico.gsi.gov.uk]  
**Sent:** 12 June 2017 08:55  
**To:** Marsh Simon (PRD) [mailto:[REDACTED]@homeoffice.gsi.gov.uk]  
**Subject:** RE: FOI compliance

Morning Simon,

Yes, I remember where you are. Will see you on the 22 June.

Would it be possible to let me have your April figures please? Just number received and % responded to 'in time'.

Thanks  
Ged

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**From:** Marsh Simon (PRD) [mailto:[REDACTED]@homeoffice.gsi.gov.uk]  
**Sent:** 12 June 2017 08:44  
**To:** Gerrard Tracey  
**Subject:** RE: FOI compliance

Hi Ged,

Thanks for this.

2pm on 22 June would be good for me. I'll book you into the building. I assume you know where we are?

Thanks

Simon

**Simon Marsh**

Head of Knowledge and Information Management

Home Office, Information Services Centre, Basement Seacole, 2 Marsham Street, SW1P 4DF

[REDACTED]@homeoffice.gsi.gov.uk

Mobile: [REDACTED]

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From: Gerrard Tracey [mailto:Gerrard.Tracey@ico.gsi.gov.uk]

Sent: 09 June 2017 14:45

To: Marsh Simon (PRD) [REDACTED]@homeoffice.gsi.gov.uk>

Subject: RE: FOI compliance

Hi Simon,

I'm going to be in London on Thursday 22 June. I could make either 10:00am or 2:00pm if you're available on that date. If not, I'll send some alternative dates.

Regards,
Ged

From: Marsh Simon (PRD) [mailto:[\[REDACTED\]@homeoffice.gsi.gov.uk](mailto:[REDACTED]@homeoffice.gsi.gov.uk)]

Sent: 06 June 2017 08:29

To: Gerrard Tracey

Subject: RE: FOI compliance

Ged

Sorry to hear that. Hope you get better soon. Let me know when you are next in London.

Best wishes

Simon

Simon Marsh

Head of Knowledge and Information Management

Home Office, Information Services Centre, Basement Seacole, 2 Marsham Street, SW1P 4DF

[REDACTED]@homeoffice.gsi.gov.uk

Mobile: [REDACTED]

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**From:** Gerrard Tracey [<mailto:Gerrard.Tracey@ico.gsi.gov.uk>]  
**Sent:** 06 June 2017 08:15  
**To:** Marsh Simon (PRD) [REDACTED]@homeoffice.gsi.gov.uk>  
**Subject:** RE: FOI compliance

Morning Simon,

Apologies, but I have been unable to travel to London this morning due to what I suspect is a bad case of food poisoning. I have been being ill and up most of the night.

I will try and rearrange my visits for next week and will get back to you as soon as I have some provisional dates and times.

Regards,  
Ged

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**From:** Marsh Simon (PRD) [[mailto:\[REDACTED\]@homeoffice.gsi.gov.uk](mailto:[REDACTED]@homeoffice.gsi.gov.uk)]  
**Sent:** 05 June 2017 14:42  
**To:** Gerrard Tracey  
**Subject:** RE: FOI compliance

Ged

I'm conscious I owe you a response to the attached. The final draft is with PUS's Office at the moment and I have chased it today.

We were due to meet tomorrow and you were going to let me know whether you thought you would be able to do this.

Grateful if you could let me know if you will be available (and at what time) and I'll book you into the building.

Best wishes

Simon

**Simon Marsh**

Head of Knowledge and Information Management  
Home Office, Information Services Centre, Basement Seacole, 2 Marsham Street, SW1P 4DF  
[REDACTED]@homeoffice.gsi.gov.uk

Mobile: [REDACTED]

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From: Gerrard Tracey [<mailto:Gerrard.Tracey@ico.gsi.gov.uk>]
Sent: 19 May 2017 08:47
To: Marsh Simon (PRD) <[REDACTED]@homeoffice.gsi.gov.uk>
Subject: FOI compliance

Dear Simon,

I would welcome your response to the attached correspondence.

Regards,
Ged

Gerrard Tracey Principal Adviser

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