## FOI COMPLAINTS PROJECT BOARD TUESDAY 25 JANUARY 2011

Attendees: Chris Graham (CG), Graham Smith (GS), Simon

Entwisle (SE), Steve Wood (SW), Andy Laing (AL),

Louise Mottershead - minutes (LM)

## **ACTION POINTS**

- 1 Information to be put onto ICON alerting all staff to the Project Board pages (action CG).
- 2 Link to the Project Board pages on ICON from the Policy Delivery section of ICON to be created (action SW).
- Action point 2 from the previous meeting was agreed as being a subject to be pursued outside the remit of the Project Board
- In preparation for the next meeting, GS to prepare a template and suggested wording to guide case officers on drafting decision notices (action GS)
- It was agreed that the process for more rapid processing of Decision Notes would be presented to the Management Board on 6 May, which means putting it before the Executive Team on 11 April at the latest (action all)
- Decision Notices to be prioritised in the run-up to year end, work load to be adjusted as and when necessary (action – GS, SW)

<u>Date of next meeting</u>: Thursday 3 March at 1100hrs