



Reference: FOI7103

When telephoning, please ask for:

Customer Services

01653 600666

[foi@ryedale.gov.uk](mailto:foi@ryedale.gov.uk)

Nell Namelock

23 February 2021

Email: request-730746-  
eb076e1f@whatdotheyknow.com

## **Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information about:

### **Communications**

Which was received on: 23 February 2021

You will receive the information requested within 20 working days unless Ryedale District Council does not hold the information or there is a reason for it to be withheld. Please note that during the COVID-19 emergency, responses may take longer than the standard 20 days, but we will respond as soon as possible and we will inform you if we do require additional time.

In some circumstances a fee may be payable and a fees notice will be issued to you. You will be required to pay before we will proceed to deal with your request.

If you have any queries or concerns, please do not hesitate to contact us. Please remember to quote the reference number above in any future communications.

If you are not satisfied with the way your request has been handled, a complaint will be considered by an Appeal Panel by contacting:

Freedom of Information  
Ryedale District Council  
Ryedale House  
Malton  
YO17 7HH  
Email: [foi@ryedale.gov.uk](mailto:foi@ryedale.gov.uk)

If following the decision of an Appeal Panel you are still dissatisfied, you may appeal to:

The Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Tel: 03031 231113  
Email: [casework@ico.org.uk](mailto:casework@ico.org.uk)  
Website: [www.ico.org.uk](http://www.ico.org.uk)

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is



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answering the request have been exhausted. You are therefore advised to complain or appeal, as outlined above, before contacting the Commissioner.