

**From:**  
**To:**  
**Cc:**

**Subject:** RE: Community Centre

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Dear [REDACTED]

Thank you for your e mail, the contents of which have been noted.

The facility is currently the subject of a members enquiry and I will not be able to comment until the outcome is known. We provide a full response to members enquiries within 10 working days.

I shall be in touch when I have some more information to share with you and the other committee members. In the meantime, thank you for your patience.

kind regards,

[REDACTED]

[REDACTED]

[REDACTED]

Resident Services  
Neighbourhoods and Growth  
London Borough of Lambeth

South Area Housing Office  
PO Box 734  
Winchester  
SO23 5DG

Telephone: [REDACTED]

Mobile: [REDACTED]

### **Coronavirus Information**

- stay at home as much as possible
- work from home if you can
- limit contact with other people
- keep your distance if you go out (2 metres apart where possible)
- wash your hands regularly

<https://www.nhs.uk/conditions/coronavirus-covid-19/>

<https://www.lambeth.gov.uk/coronavirus-covid-19>

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**From:** [REDACTED]

**Sent:** 05 June 2020 08:51

To: [REDACTED]

Cc: [REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
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[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Subject:** Community Centre

Dear [REDACTED]

I feel that it is not appropriate for us to discover that our community centre has gone to tender without being made aware of the intention to do so. We need to know in advance in case there are members of the local community, who are linked to the estate, or live in on it, who would like to be involved in this community activity.

I am disappointed that as Resident Participation Officer, you do not engage with us *at any level of the process*.

We need to be consulted on what we would like to see at the community centre - we would like to be supported as we go, as the Residents' Association, to the resident community and ask them what they would like to see, and if they have any concerns. We'd like to ask the children and older people to inspire us with their drawings and comments.

Could I ask who is making the decision to choose which is the best offer and what criteria is being used to choose? We have not been informed of what information is in this tender for the renovation, nor its timescale, only that work is due to start next month. This is so clandestine.

Is this how things are meant to be done with no information that it was going to tender; no announcement that it was up for tender; no local advertising to attract local people to do the job.

The speed in which this is being pushed through is astounding considering the Council's lack of impetus to put up 17 noticeboards around the estate that we have been waiting for for over four months and to co-ordinate with Thames Water about who is going to do the urgent repairs to our drainage and sewage system. In all honesty, through the usual procurement process, the best the Council can produce is Meers to do our repairs. We don't need for our community centre.

On a positive note, we could use local expertise to produce a bespoke

service, with children's designs decorating, should they produce a robust enough proposition. I would like to know if the Rathbone Society have given their input if possible.

There are two things that must happen - that the procurement process be cancelled or extended to allow for us to review the criteria that the procurement is being made on and for it to be widely advertised; and that we be included at every level of this process.

We, the residents need to be part an open decision-making process in choosing the final contenders, if not, how can the centre be considered something the community feels is theirs to use. Do we hold the keys once it is ready for use?

I need to make a formal complaint about this. I find this unacceptable. For this reason, I have CC'ed [REDACTED] - possibly remove

Thank you,

[REDACTED]