Feedback and Information Governance Team

7th Floor, River Park House, 225 High Road, Wood Green, London N22 8HQ **Tel:** 020 8489 2550

www.haringey.gov.uk



Feedback and Information Governance Manager Anita Hunt

Mr A Brown Your ref:

 Via email:
 Date: 31 January 2014

 request-188382-013c07c5@whatdotheyknow.com
 Our ref: LBH/2595614

 Direct dial: 020 8489 2550

Email: foi@haringey.gov.uk

Dear Mr Brown,

Internal Review of the Freedom of Information Act/ Environmental Information Regulations request reference: LBH/2492313

Thank you for giving us an opportunity to review the response we have sent to your Freedom of Information (FOIA) / Environmental Information Regulations request.

We have provided you with the recorded information Homes for Haringey hold on this matter and I consider therefore that our response to your request under the FOIA was fulfilled.

In response to your question, the overriding reason to replace the aerials was due to the age of the existing aerials and our need to guarantee a continued service to all residents. No testing of individual aerials was undertaken.

The life expectancy of the analogue TV systems is approximately 30 years. Many of the aerial systems in our blocks are original systems that were installed when the buildings were constructed and have exceeded the 30 year expected life.

If the analogue system was not replaced before the digit switchover, the analogue TV system would not have worked properly, there would have been either no signal at all or a very faint signal which would have resulted in residents not having a picture or a poor quality picture. This is because the amplifiers, boosters and other analogue electronic equipment are not compatible with the new digital service. Therefore Homes for Haringey along with other social landlords and Councils, took the decision to install IRS (Integrated Reception Systems) into their blocks to avoid disruptions to TV signals.

Analogue TV systems that served a single dwelling did not have to be replaced because that did not have amplifiers, boosters and other analogue electronic equipment that is required to provide a good signal to all the flats in the block.

I hope that you are satisfied with my response. If you are dissatisfied, you may complain to the Information Commissioner, who may be able to help you. Please note that if you wish to refer this case to the Information Commissioner, they ask that you do so within two months of our response to you.

You can contact the Commissioner at:

Information Commissioner

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Email: casework@ico.org.uk Website: www.ico.org.uk

Yours sincerely

Sue Dyos Feedback Team Leader