



Social Work Resources
Executive Director **Harry Stevenson**
Performance and Support Services

Ben Fox
[request-187098-
ba82387b@whatdotheyknow.com]

Our ref: CB/WAC/FOI 106894
Your ref:
If calling ask for: Colette Brown
Phone: 01698 453745
Date: 3 January 2014

Dear Mr Fox

Freedom of Information (Scotland) Act 2002 - FOISA
Request for Information

I refer to your information request received on 28 November 2013 in which you ask for the following information:

Children's

1. Who is the main contact/contacts for commissioning services within Children's social care? Please also provide their job title.
2. Do you currently use an IT system to support your strategic commissioning and contract management? If yes to either, please name the system(s) and details of costs.
3. How many providers do you contract with for Children's services and are they internal/external?
4. Do you have a performance management framework to monitor the performance of providers?

Adults

1. Who is the main contact/contacts for commissioning services within Adult's social care? Please also provide their job title.
2. Do you currently use an IT system to support your strategic commissioning and contract management? If yes to either, please name the system(s) and details of costs.
3. How many providers do you contract with for Adult's services and are they internal/external?
4. Do you have a performance management framework to monitor the performance of providers?
5. Do you currently use micro procurement (also known as micro commissioning or mini tendering) to arrange services?
6. Do you use brokerage or commissioning teams or do social workers/care managers contact providers direct?

Council Offices, Almadia Street, Hamilton ML3 0AA
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www.southlanarkshire.gov.uk

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Information provided

Children's

1. Robert Swift, Head of Children and Justice Services, Council Offices, Almada Street, Hamilton ML3 0AA
2. All management information is produced by the in house Swisplus system
3. 36 external and 1 internal
4. Yes

Adults

1. Brenda Hutchinson, Head of Adult and Older People Services, Council Offices, Almada Street, Hamilton ML3 0AA
2. All management information is produced by the in house Swisplus system
3. 110 external and 1 internal
4. Yes
5. No
6. Home Care Managers

Request for Review

The Council has a Review Panel to deal with complaints from people who are not happy about the way that it has handled their request. Staff not involved in the original decision will handle any review.

If you want to complain, you can ask the Review Panel to look at the way that we have dealt with your request. It will consider whether we have complied with the requirements of FOISA. Please note that if you wish to complain, you must do so by **28 January 2014**. You must explain why you are not happy when requesting a review.

Please note that the Review Panel cannot look at any decisions taken by the Council or actions of the Council or any of its employees or a service provided by it that are not connected to the handling for request for information.

You should send your request for a review to:

Mr. W. Dunn
Information Compliance Manager
Finance and Corporate Resources
Floor 13
Council Offices
Almada Street
Hamilton
ML3 0AA

Alternatively, you can request a review at foi.reviews@southlanarkshire.gov.uk.

Appeal to the Scottish Information Commissioner

If you are not happy with the outcome of the review, you can appeal to the Scottish Information Commissioner. The Commissioner will decide whether the Council has dealt with your request properly. Please see the Commissioner's website at www.itspublicknowledge.info for further details.

Yours sincerely

A handwritten signature in black ink that reads "Colette Brown". The script is cursive and fluid, with a small dot at the end of the line.

Colette Brown
Directorate Support and Policy Officer