

CCG Headquarters

55 Woodgate
Loughborough
Leicestershire
LE11 2TZ

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From the office of: Mr Ket Chudasama
Telephone: 01509 567702
Our ref: WL210418

17 May 2018

By email to: request-480037-95200c35@whatdotheyknow.com

Dear Ms Headington

Freedom of Information Request

Response from West Leicestershire Clinical Commissioning Group

Thank you for your request which was received by West Leicestershire Clinical Commissioning Group (WLCCG) on Tuesday 24th April 2018, for information under the Freedom of Information Act 2000.

Please find below your questions for ease of reference (in italics) and the organisation's response.

Question 1: *How many doctors surgeries are covered under the CCG?*

Response to Q1: 48.

Question 2: *What percentage of those surgeries are fully covered under your managed service, i.e. you provide a replacement printer if broken/faulty?*

Response to Q2: 100%.

Question 3: *What clinical software is used within those surgeries for printing prescriptions, by percentage?*

Response to Q3: SystmOne is used by 78.3% of practices and EMIS Web is used by 21.7% of practices (split by registered patient population).

Question 4: *Which printer manufacture is your current chosen option for those consultation rooms?*

Response to Q4: Brother and HP.

Question 5: *What is the name of the person responsible for providing the Printers to those surgeries?*

Response to Q5: Leicestershire Health Informatics Service (LHIS).

If you are unhappy with the service you have received in relation to your request please contact the Corporate Affairs Officer. They can be contacted by writing to the following address:

Corporate Affairs Officer
West Leicestershire Clinical Commissioning Group
55 Woodgate
Loughborough
Leicestershire
LE11 2TZ

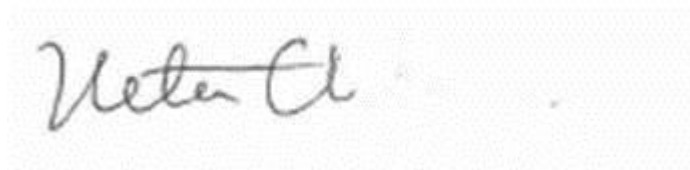
If you are still not satisfied following this, you can make an appeal to the Information Commissioner (ICO) who is the statutory regulator. Generally, the ICO cannot make a decision unless you have exhausted WLCCG's complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

T: 0303 123 1113 or 01625 545745

E: casework@ico.org.uk.

Yours Sincerely,

A handwritten signature in dark ink, appearing to read 'Ket Ch', is written on a light-colored, textured background.

Ket Chudasama
Director of Performance & Corporate Affairs
t: 01509 567702