

# Make a difference....

## Clinical Advisers

Part time – 1 day a week (Manchester)

SA1 Hospital Consultants/Surgeons/Physicians:

£80,000 – £106,700(pro rata)

The Parliamentary and Health Service Ombudsman is dedicated to improving public services by providing a high quality, independent complaint handling service, and ensuring that government organisations and the NHS improve the way they deal with complaints and learn the lessons from complaints about them.

We are seeking Internal Clinical Advisers who are able to provide general advice to our caseworkers over a wide range of cases. **We have a particular need for a Physician and a Surgeon.**

Our clinical advisers work part time in the Office while continuing to work part time in NHS clinical practice so that they are able to bring current clinical knowledge and experience to the Office, as well as the organisational context within which services are delivered.

Do you have experience of handling complaints or serious untoward incidents, or assessing the performance of students/trainees?

Do you have the ability to review and analyse a case quickly and write clear and concise short reports, as well as provide advice orally?

You should have a clear grasp of national standards and guidelines that exist in relation to the areas of work on which you advise.

The posts are based in Manchester, but occasional travel to our London site may be required.

If you are currently working in the NHS, have an excellent track record at a senior clinical level, and are interested in supporting the work of the Parliamentary and Health Service Ombudsman's Office, we would like to hear from you. To find out more about the role and to apply online, please visit [www.ombudsman.org.uk/workforus](http://www.ombudsman.org.uk/workforus).

**Applications must be received by 10am on Monday 10 December 2012 and interviews will be held week commencing 14 January 2013 for both posts.**

*We are committed to a diverse workforce that reflects the community we serve and the population around our sites. We particularly welcome applications from Black, Asian and minority ethnic and disabled candidates because they are currently under represented among our clinical advisers.*