## creating a better place



I M Witham **Our ref** EAn/2018/78023&78032

request-467408-062118fe@whatdotheyknow.com request-467409-b695d333@whatdotheyknow.com

**Date** 14 March 2018

Dear I M Witham

RE: Request for information under the Freedom of Information Act 2000 (FOIA) / Environmental Information Regulations 2004 (EIR)

Thank you for your 2 requests for information regarding footpaths at Cley next the Sea we received on 25 February. As the 2 sites are so close together we have aggregated them and are treating them as one request

We respond to requests for information that we hold under the Freedom of Information Act 2000 (FoIA) and the associated Environmental Information Regulations 2004 (EIR).

We want to be as open as possible in answering requests, and to help people obtain the information they are looking for. Unfortunately, in this case the amount of information you have requested is very substantial. Gathering it together would therefore be likely to involve a significant cost and diversion of resources from our other work.

In these situations the legislation allows us to consider refusing requests as 'manifestly unreasonable' under EIR and/or 'above the appropriate limit' under FOIA.

We estimate that it would take 41 hours to comply with your requests in their current form. This is based on our staff time locating, retrieving, editing and copying data from paper files in a number of offices and several teams.

In order to help us bring your requests within reasonable bounds, would you be able to reduce the scope of your requests to focus on the precise information that you are seeking, for example by limiting the time period?

If you are unable or unwilling to narrow down your requests we will, of course, consider it in accordance with our obligations under FOI and EIR. However we wanted to give you an opportunity to reconsider your request and describe more precisely the information you wish to have.

As we are required to respond to your request by 27 March, we would be grateful to hear from you as soon as possible as to how we should proceed.

Yours sincerely

Customers & Engagement Officer Customers and Engagement Team 02030 255472

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