



13 February 2024  
Our ref: IRN23346777

Dear Sir/ Madam

### **Environmental Information Regulations 2004**

I can confirm that the information requested is held by Lambeth Council. I have detailed below the information that is being released to you.

#### **Your request**

The statutory guidance to local authorities requires periodic reviews to be carried out to aim for continuous improvement in compliance. Given the ongoing extraordinarily high number of contraventions and PCNs issued at the Clapham Park Road bus lane (leading to the junction with Abbeville Road) and the fact that adjudicators have upheld appeals on the grounds that the signage is confusing, can you please provide information on any such reviews carried out between 1 Jan 2016 and 1 Jan 2024 to include the following:

1. Whether all concerns on the signage raised by adjudicators who upheld appeals were taken into consideration.

**A:** Yes

2. Whether recommendations for improvements made by adjudicators were taken into consideration.

**A:** Yes

3. Whether the guidance in the extract below was followed. Yes we followed the guidance

4. The outcome of any such reviews.

**A:** The signs, bus lane markings and layout are compliant. We added the text bus lane in October 2022 closer to the junction to highlight the visibility of the restricted lane to motorists waiting at the traffic light.

If you are dissatisfied with the way in which your Freedom of Information request has been dealt with you can request an internal review. Tell us why you are unhappy with our response within 40 working days, and it will be looked at afresh. We will aim to provide you with our review response within 20 working days.

By email: [foi@lambeth.gov.uk](mailto:foi@lambeth.gov.uk) (Please quote the reference number above) or by writing to:

London Borough of Lambeth  
Freedom of Information  
PO BOX 80771  
LONDON  
SW2 9QQ

If you remain dissatisfied with the outcome of the review you have a further right to appeal to the Information Commissioner, who regulates the implementation of the Freedom of Information Act. The Commissioner can be contacted at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF.  
Telephone: 0330 123 1113  
Website: [www.ico.org.uk](http://www.ico.org.uk)

I will now close your request as of this date.

Yours faithfully

Complaints and Information's Officer  
FOI Team  
London Borough of Lambeth

Website: [www.lambeth.gov.uk](http://www.lambeth.gov.uk)

P.O. Box 734  
Winchester  
S023 5DG

Lambeth - a Co-operative Council

