

[REDACTED]

From: HOEY, Kate [HoeyK@parliament.uk]
Sent: 04 December 2012 12:04
To: [REDACTED]
Cc: Daniels Leon

Dear David

Below is an email I have received from a resident overlooking the proposed bus boarding stop outside Sainsbury Local.

15 of the residents overlooking the proposed boarding stop have now complained to the Council and Sainsburys have also complained. The residents received a very poor and unhelpful response from the Council which has just aggravated them more.

I imagine that the residents are also now starting to contact you or Leon.

At our meeting last year both you and Leon clearly said that it was wrong to put new bus stops by residential accommodation. I therefore find it difficult to understand why the location of this bus stop was not rejected by you at the outset.

The more complaints that occur lead me to the clear view that the Alan Baxter conclusion is so right - live stands with the existing (but reduced width) one way roads.

Alan Baxter have said how a live stand arrangement with one double live stand and two single live stands can work. Can you agree to this arrangement as it would be the compromise that best serves bus passengers and residents - and allows the Council a good new public area in front of the Rose & Crown and a bigger and more tranquil public area west of the Polygon.

Best wishes
Kate

From: [REDACTED]
Sent: 03 December 2012 16:44
To: HOEY, Kate
Cc: [REDACTED]; [REDACTED]; Christian.VanDerNest@tfl.gov.uk; GWright@lambeth.gov.uk; nhaselden@lambeth.gov.uk
Subject: Clapham Old Town Objection Letter

Dear Kate,

I am writing to you as a very concerned resident of Clapham Old Town. I would greatly appreciate a few minutes of your time to read my concerns and hopefully review the decision of the relocation and placement of the bus stop to outside Sainsburys in Clapham Old Town.

I appreciate that there is a deadline to the proposal but I am escalating this to you as I first objected in July and did not receive a response, on my second attempt last month I received a general reply from George Wright who is the Project Manager stating that "On balance it is considered acceptable to have a boarding stop at that location given the proposed improvements planned to enhance the pedestrian experience." To my knowledge there have been fifteen

residents writing to George Wright over the last couple of weeks as knowledge of this planned bus stop has spread. We have not received a satisfactory response to our concerns.

I am the resident of number 4, 12 The Polygon, SW40JG and have been there for 7 years. This is in my opinion, is not acceptable and a very clear situation where the plans do not and will not match the architectural vision.

The proposed location has several major drawbacks that are easily avoided by relocating further up the street towards Clapham Common tube station or the original intended placement.

1. **Noise & pollution on the only double sided residential stretch of The Pavement:** The proposed location is the narrowest stretch of the Pavement and only area of The Pavement where there are residential properties on both sides of the road. These buses often have loud engines and have developed faults where they screech as the clutch is engaged as they pull away. The sound that is reverberated across the two buildings and the buses passing can actually be felt through the concrete structure of my property. The 88 Bus runs an almost 24hour schedule, starting at 4:30am.
 - I would like to know, has there been an assessment on the additional pollution from a waiting bus (with the engine running as will be the case) straight into the homes above and opposite?
 - I would like to know has there been a vibration and noise assessment for adjacent properties?
2. **Congestion due to proximity with loading bay and Grafton Sq:** The proposal is too close to the loading bay for Sainsburys and Del Aziz. There is already congestion there and some mornings two or three large trucks arrive for deliveries and this situation would become worse with a bus stop immediately before it with no room to pass as the lorries manoeuvre.
 - I would like to know has there been a count of deliveries that take place every day for the many lorries and vans that use the loading bays for the shops, restaurants, bars and 100+ flats in Wingate Sq and Polygon?
 - I would like to know how the access will be restricted to residents only otherwise this route will simply become a short cut and only exacerbate the issues.
 - Additionally I think there will be an issue with residents turning out of Grafton Sq being able safely pull out into a street directly behind a bus stop into an access only road?
3. **'The pedestrian experience' as George Wright calls it will be far worse.** To highlight just one of the deliveries, Please see the attached photo which clearly shows an every day event at the exact location for the proposed bus stop.

Each day; during the busiest time that the bus stop will be used there will be a Sainsbury delivery. There is not enough room for the people who would be waiting at the bus stop, for the delivery, for shoppers coming and going from the sainsburys entrance and for any pedestrians (including the elderly, children, ladies with prams) which will all occur same side of a narrow pavement. This will create a dangerous hazard and potential health and safety risk for any loading and unloading of heavy deliveries with pedestrians being forced to walk in the road with their backs to an oncoming bus around a bus stop and past a delivery. We have all walked down busy streets and struggled to navigate through a waiting bus stop against the flow of pedestrians and especially seen mothers with prams struggle through these situations. This is a very residential area and a very narrow pavement.

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