

[REDACTED]

From: HOEY, Kate [HoeyK@parliament.uk]
Sent: 19 March 2013 13:54
To: [REDACTED]
x@xxDaniels Leon
Cc: [REDACTED] x@xxx
Subject: RE: Withholding Information From Elected Representatives

Dear [REDACTED] I defy anyone to actually walk to where this bus stop is and not think how absolutely crazy it is especially with the narrow street and the over viewing of residents homes- Perhaps Isabel will come and meet with a few of us to look around as clearly the Lambeth officers have not briefed TFL officers properly
Thanks Kate

From: [REDACTED]
Sent: 19 March 2013 11:35
To: [REDACTED] isabel.dedring@london.gov.uk; leondanielx@xxx.xxx.xx
Cc: HOEY, Kate; [REDACTED] caroline.pidgeon@london.gov.uk
Subject: RE: Withholding Information From Elected Representatives

Thank you for this pertinent point. I understand there were also concerns about impact on privacy; [REDACTED] in September 2011 that the problem with Lambeth's proposals for having buses outside residential properties was

"that buses would be standing immediately adjacent to residential properties that previously have not had buses outside them. It would become TfL's responsibility to deal with the complaints from local residents (similar to the complaints regarding the 249) and there is a significant risk that bus services could be compromised as a result. This is not a risk that TfL is prepared to take on"

Yet the current plan does precisely that as the proposed bus stop outside Sainsbury's Local means residents living above would have buses stopping directly outside day and night. This creates issues of noise (from buses) and privacy (passengers on the upper deck would be able to see directly into someone's room). As such [REDACTED] statement above cannot be reconciled with TfL's rubber-stamping of Lambeth's plans which TfL internally have doubted.

I also would like to underline that Leon Daniels had a strong preference for retaining live stand operation and not dispersing bus stops around - please find my attachment proving this

Again, this all underlines that the Board did not see a large amount of evidence and arguments (particularly relating to residents above Sainsbury's Local). It is clear that the Board's decision should be annulled in the light of the non-disclosure of the meeting to Kate Hoey MP and Caroline Pidgeon AM.

From: [REDACTED]
To: [REDACTED] isabel.xxxxxxx@xxxxxx.xxx.uk; xxxxxxxxxxxx@xxx.xxx.xx
CC: hoeyk@parliament.uk; [REDACTED] caroline.pidgeon@london.gov.uk
Subject: Re: Withholding Information From Elected Representatives
Date: Mon, 18 Mar 2013 23:21:57 +0000

Dear Ms Dedring

I hope you don't mind me making a brief comment further to the various emails.

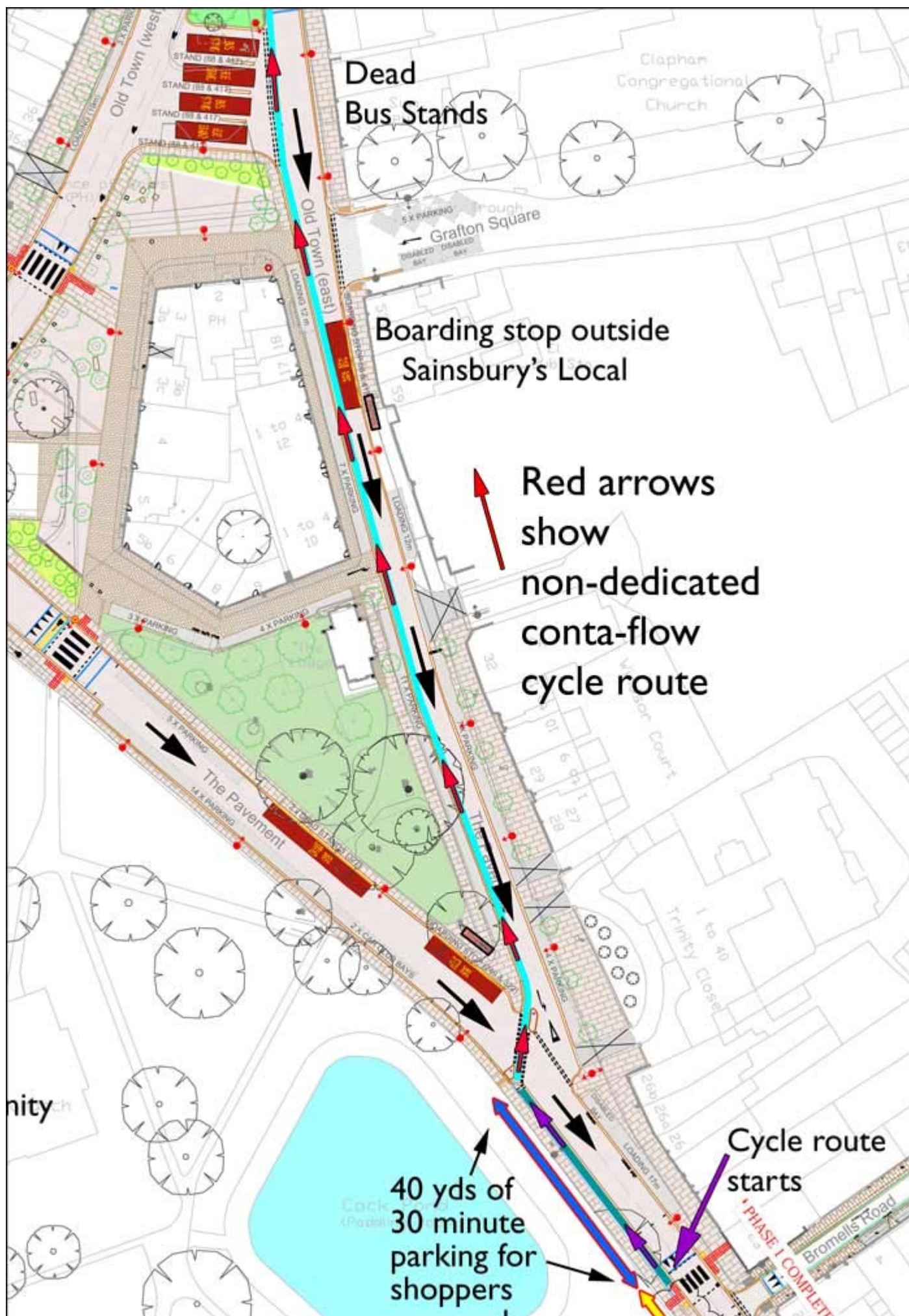
In essence, Lambeth has rushed through a scheme that was rejected by Mr Moylan? The proposed scheme is unnecessarily problematic as I am sure Mr Moylan appreciated.

In addition, without any consultation or discussion with the shopkeepers or residents, the Council have now secretly slipped in design changes that create a contra-flow cycle lane, despite [REDACTED] having previously written saying that TfL think these

are dangerous and are rightly not keen on them on bus routes. Alas, the contra-flow cycle lane results in a loss in parking for shop users.

The Lambeth plan below details the proposals.

No one wants even more of the local shops to loose business in these difficult times with a possibility of closure.



Notice that the contra-flow cycle lane along Old Town East has parked cars or loading bays on both sides the road. Surely in such a narrow road this can not be safe for cyclists, not to mention the boarding stop at the narrowest part of this already narrow road.

Could I suggest that TfL Surface Board has had the wool pulled over its eyes?

Another example of poor conduct by Lambeth Council?
Kind regards

[REDACTED]

From: [REDACTED]
Sent: Friday, March 15, 2013 9:44 PM
To: [REDACTED]; isabel.xxxxxxx@xxxxxx.xxx.uk; xxxxxxxxxxx@xxx.xxx.xx
Cc: hoeyk@parliament.uk; [REDACTED]; caroline.pidgeon@london.gov.uk
Subject: RE: Withholding Information From Elected Representatives

Dear Ms Deding

I must follow Mr Lowe's reasoning here: it is not a defence to say people are "personalising" an issue where an individual's conduct has given cause for concern. That is a barrier to accountability. [REDACTED] gave specific assurances that he would notify elected representatives (and others) of the date of the Board meeting to decide the Gateway Scheme. He failed to do this, so ensuring that key arguments and evidence were not presented to the Board.

[REDACTED] would have known at our meeting with him that the Board meeting was imminent, yet claimed that he did not know the date. Thus in two ways we are legitimately concerned he potentially a) withheld information wilfully and/or b) mislead elected representatives and other stakeholders

This demands a proper investigation, and it is not acceptable Ms Deding to simply dismiss legitimate concerns over an officer's conduct as "personalisation"

Where an TfL officer has potentially acted improperly, TfL has suspended that member of staff pending investigation. You will recall this happened recently with a station staff member who allegedly posted racist comments on his Twitter account. That staff member was suspended in the light of complaints: nobody suggested that the complaints about that staff member could not be examined because of "personalisation"

The principal applies exactly the same here. Prima facie [REDACTED] has either deliberately not notified elected representatives or may have misled about not knowing when the meeting was. You have seen the anger of others including our MP: you cannot just ignore this and tolerate potential deception. It is not "vexatious" for an MP or a resident to express their anger and concern that a key piece of information was deliberately withheld. And it is negligent of you to attempt to ride rough-shod over legitimate concerns by falsely claiming the views of Mr Lowe or etc are "personalising" an issue - that is a false label attempting to imply our concerns are not motivated by an officer's actions. With respect, not only is your assertion unfounded, it is intellectually shallow - an attempt to stall accountability.

I have withheld commenting on [REDACTED] to you before. But examining the evidence, there is emerging reason to believe that there has been an underhand practice within TfL throughout the past two years on the Gateway issue. I note e-mail between [REDACTED] and [REDACTED] which refer to me as "Mr B" and drafting an e-mail that will "hold the line" yet contained inaccurate information. [REDACTED] also did not inform Leon Daniels ahead of a key decision in December 2011 to approve a dead-stands only solution. Therefore the genuine concern we have of withheld information is not trite but legitimate and seemingly with precedent.

The purpose of integrity within a public body such as TfL is transparency and honesty in its statutory dialogue with elected representatives: breaking undertakings and withholding information is totally contrary to the legitimate

standards we have a right to expect.

Furthermore, the action of non-notification was designed as much as anything else to prevent the submission of arguments and evidence. As such TFL, in tolerating such conduct, would be acting in a manner that is procedurally improper and/or conspicuously unfair. Certainly this puts into doubt the legality of TFL's decision making.

So Ms Dedring, what we require is a full investigation into why Kate Hoey and Caroline Pidgeon were not, despite repeated assurances, told of the Board meeting. I do not see how such behaviour is in any way acceptable to you, still less professional. Therefore, let a proper investigation is the only answer.

If you believe what I am arguing is wrong, then kindly state why or rebut our concerns. But simply saying everyone is "personalising" an issue when a specific officer's conduct has given legitimate rise to questions is not acceptable

From: [REDACTED]
To: isabel.xxxxxxx@xxxxxx.xxx.uk
CC: hoeyk@parliament.uk; [REDACTED];
[REDACTED] caroline.pidgeon@london.gov.uk
Subject: RE: Withholding Information From Elected Representatives
Date: Fri, 15 Mar 2013 10:00:43 +0000

It is not a question of "personalising". Several people (including, I believe, elected representatives) are of the view that a specific individual may well not have behaved as he should. It is therefore right and proper that this individual's conduct be investigated.

It is unacceptable for public officials to behave improperly, and then to use some notion of collective responsibility to try to escape the consequences.

We await the response from TFL on this matter.

[REDACTED]
Deputy Chairman
Vauxhall Conservative Association
Council Candidate Clapham Town Ward
[REDACTED]

From: xxxxxx.xxxxxxx@xxxxxx.xxx.uk
To: [REDACTED]
Subject: RE: Withholding Information From Elected Representatives
Date: Fri, 15 Mar 2013 09:50:32 +0000

I have referred your email on to TFL as this is a matter for management, but I do need to tell you that I have full confidence in [REDACTED] and I don't believe personalising this is a helpful way forward.

Many thanks

From: [REDACTED]
Sent: 15 March 2013 09:45
To: Isabel Dedring
Subject: FW: Withholding Information From Elected Representatives
Importance: High

Ms Dedring,

Local residents will be appalled by this turn of events.

Leaving aside the fact that the scheme is of dubious merit, and has been forced through on the back of a highly questionable consultation process, failure to inform interested parties of the meeting as promised is a shameful subversion of the democratic process - not to mention a breach of trust in view of promises previously made.

As a local resident, I would like to formally call for [REDACTED] to be suspended while a full investigation is carried out.

Regards,

[REDACTED]

[REDACTED]

Deputy Chairman
Vauxhall Conservative Association
Council Candidate Clapham Town Ward
[REDACTED]

From: [REDACTED]
To: leondaniels@tfl.gov.uk
CC: hoeyk@parliament.uk; [REDACTED]
caroline.pidgeon@london.gov.uk
Subject: Withholding Information From Elected Representatives
Date: Wed, 13 Mar 2013 13:44:44 +0000
Dear Mr Daniels

it is becoming apparent that both Kate Hoey and Caroline Pidgeon had expressed in no uncertain terms, both in writing and at our meeting with [REDACTED] that they were to be informed well in advance of when the key Board Meeting to discuss Gateway was.

I asked Jo Field this also.

Therefore why did you, Ms Field and [REDACTED] not tell Ms Hoey and Ms Pidgeon of when the meeting was?

It does seem as though TfL deliberately withheld information from two elected representatives. This is a serious matter, as well as a breach of trust.

[REDACTED]

From: JoField@tfl.gov.uk
To: [REDACTED]
CC: hoeyk@parliament.uk; [REDACTED]
caroline.pidgeon@london.gov.uk; LeonDaniels@tfl.gov.uk
Date: Wed, 13 Mar 2013 13:22:43 +0000
Subject: RE: Need to Respond
Hi [REDACTED]

The Surface Board met yesterday to consider the business case for LB Lambeth's proposed scheme at Clapham Gateway. The Board approved the business case and release of the LIP Major Schemes funding towards the cost of the works, subject to all other required approvals being given. One such requirement is that we will need to consult on the bus service adjustments required to support the scheme. The consultation will take place during the spring. I'll make sure we send you the details.

I'm sorry this is not the outcome you hoped for but, as mentioned yesterday, Leon chairs the Surface Board and he is fully aware of all your concerns about the scheme.

Kind regards

Jo

Jo Field
Head of Campaigns and Stakeholder Engagement
Transport for London
T: [REDACTED]
M: [REDACTED]
E: JoField@tfl.gov.uk

Please note my telephone number has changed to [REDACTED] Please amend your records.

From: [REDACTED]
Sent: 12 March 2013 13:13
To: Field Jo
Cc: hoeyk@parliament.uk; [REDACTED]
caroline.pidgeon@london.gov.uk; Daniels Leon
Subject: RE: Need to Respond

Hi Jo

thanks for getting back to me. I would look forward to a non-Gateway bus meeting in order to talk constructively about the current services, problems, new bus stand/stop in Clapham High Street and so on. But I would want either Christian and/or John Barry with you as obviously you are a comms person and I need route development officers for the discussion to have full potential.

Leaving aside Gateway there are many issues relating to the Clapham bus network, including TfL plans for Rookery Road, how to introduce more short-working capacity (for which the new High Street stop is ideal), night-time issues and potential route development.

We'll arrange separately to meet on this with you and John Barry/Christian or whoever is relevant from Route Development.

As to Gateway: what I asked was whether new evidence and new submissions can be made to members of the Board by interested parties. I am concerned that all Leon Daniels and others will see is skewed data and reports by Lambeth and [REDACTED], with no mention of potential problems and issues arising thereof. Will the Board be aware of the alternative live stand plan for example?

I am concerned that Leon Daniels has repeatedly not been made aware of issues by [REDACTED] and [REDACTED] filtering out actions/decisions, as clearly demonstrated at our meeting.

Therefore, if you could a) tell us when the Surface Board meeting deciding Gateway is and b) a line of contact to enable representation and submissions by interested parties to be made.

Best wishes

[REDACTED]

[REDACTED]

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