

Our ref: 10115437
30 October 2019

Christopher Tucker
???

Account reference:request-613125-110c51ce@whatdotheyknow.com

Freedom of Information Act 2000

Dear Christopher Tucker

I can confirm that the information requested is held by Birmingham City Council. I have detailed below the information that is being released to you.

Request

Please could you provide statistics about the number of people who have attempted, successfully or unsuccessfully, to make a claim to yourselves for vehicle damage or personal injury caused by a pothole in 2018 and so far in 2019. If possible, I would also like to know the amount of the compensation awarded by the Council for these aforementioned dates.

Response

Period	Number of Claims	Open	Rejected	Settled	Compensation awarded
2018	296	11	195	90	£81,761.12
2019	109	43	35	31	£20,977.95

Please quote the reference number 10115437 in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 working days from the date this authority issued its initial response to your original letter and should be addressed to:

Corporate Information Governance Team
PO Box 16366
Birmingham
B2 2YY
Email: infogovernance@birmingham.gov.uk

Business and Customer Support
Inclusive Growth Directorate
PO BOX 28
1 Lancaster Circus
Birmingham
B1 1TU

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF.
Telephone: 01625 545 700
Website: www.ico.gov.uk

I will now close your request as of this date.

Yours faithfully

Jenny Bent
Business Support Coordinator

Re Use of Public Sector Information

Where Birmingham City Council is the copyright holder of any information that may be released, re-use for personal, educational or non-commercial purposes is permitted without further reference to the City Council. Where the re-use is for other purposes, such as commercial re-use, the applicant should notify the City Council in writing to seek approval or agree terms for re-use

Business and Customer Support
Inclusive Growth Directorate
PO BOX 28
1 Lancaster Circus
Birmingham
B1 1TU