

Hammersmith and Fulham

Russell Davies
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28 November 2019

Mr. Christopher Tucker

Our reference: 1652984

Dear Mr Tucker

Thank you for your request for information which was received on 17 October 2019. We also thank you for your patience in waiting for our response and apologise for the delay.

This request is being handled under the Freedom of Information Act 2000.

I can confirm that the information requested is held by Hammersmith and Fulham. I have detailed below the information that is being released to you.

Your request and Our response (In Blue)

Please could you provide statistics about the number of people who have attempted, successfully or unsuccessfully, to make a claim to yourselves for vehicle damage or personal injury caused by a pothole in 2018 and so far in 2019. If possible, I would also like to know the amount of the compensation awarded by the Council for these aforementioned dates.

- LBHF have received 31 claims from people who have attempted, successfully or unsuccessfully, to make a claim to LBHF for vehicle damage or personal injury caused by a pothole in 2018 and so far in 2019. The total amount of compensation awarded is £1,444.81 (inclusive of legal costs).

If you are dissatisfied with the handling of your request for information, please contact the h&f InTouch team within 40 working days of receiving this response. They will consider the matters raised and decide whether they are referred to the Council's Information Manager for an internal review.

You can write to the h&f InTouch team at Room 229, Hammersmith Town Hall, King Street, London W6 9JU, or email: handfintouch@lbhf.gov.uk. If you are registered for self-service, via the Council's My Account portal, you can also do this online: [Click here to complete the form](#)

You also have the right to appeal to the Information Commissioner at: The Information Commissioner's Office (ICO), Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. Tel: 0303 123 1113. Website: www.ico.org.uk/concerns/. There is no charge for making an

appeal. The ICO may ask you to contact Hammersmith and Fulham, so we can complete an internal review, before the ICO investigates the matter.

Kind Regards,

Russell Davies
Principal Insurance Officer