

To Mr R Sykes

xxxxxxxxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxxxxx

01March 2013

Dear Mr Sykes

Freedom of Information Act - Request for Internal Review
Our Reference: IR 0130

Thank you for your email dated 5 February 2013 requesting a review of the Department for Work and Pensions (DWP) handling of the decision referenced FOI 0084.

In your email you asked:

I am writing to request an internal review of Department for Work and Pensions's handling of my FOI request 'Claimants wanting recordings. DWP's distortion of fact.'

You have not provided any response within the period prescribed by statute.

Please be assured that your request has been given our full consideration and that all aspects of your review were taken fully into account.

The review was conducted by an independent official of the Department, of the relevant grade and authority to carry out such requests. The case has been examined afresh, and guidance has been sought from domain experts to ensure all factors were taken fully into account.

Your request 'Claimants wanting recordings. DWP's distortion of fact' (FOI 0084) was received by the Department on 7 January 2013.

The Freedom of Information (Fol) Act allows 20 working days from date of receipt of the request in which to respond. DWP endeavour to answer promptly and no later than the 20 day deadline, unless the deadline is extended to consider if an exemption applies.

The 20 working day deadline for the request was 4 February and it is noted that the response was issued to you via the What Do They Know website on 26 February 2013. In this instance, the Department failed to respond within the 20 working days and we apologise for the delay.

In reviewing your request the FOI Internal Reviewing Officer upholds your complaint as the Department failed to respond to your request within 20 days.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

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Business Management Team
Health & Disability Assessments (Operations)
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Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF www.ico.gov.uk