

Department for Work and Pensions (DWP)
Central Freedom of Information Team

freedom-of-information-request@dwp.gsi.gov.uk

Our reference: IR2019/14719

Date: 29 April 2019

Dear Mr Frank Zola

Thank you for your Freedom of Information review request received on 11 April. You asked:

I am writing to request an internal review of Department for Work and Pensions's handling of my FOI request 'Claimants do not have to consent to accept telephone calls and text messages from DWP staff, per Data Protection/GDPR choices?'.
I do not consider you have provided the information requested.

DWP Response:

In response to your request, I can confirm that the handling of your original request and response has now been appropriately reviewed and that I was unconnected with the handling of your original request.

I am content that the original response to FOI2019/10163 was dealt with correctly, in that it explained that the information requested is not available and that you were provided with an appropriate answer to the questions asked, even though the Department was not obliged to do so.

I hope this is helpful but if you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not content with the outcome of this internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information

Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House,
Water Lane, Wilmslow Cheshire SK9 5AF
ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745