## DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gov.uk

Our Ref: FOI2020/01454

6 February 2020

Dear Dave Holden,

Thank you for your Freedom of Information (FoI) request received on 14 January. You asked:

I am now having trouble locating the reference to this in the journal but it was also requested at a Face to Face at Bracknell Job Centre about a month ago. Should this still not be traceable please dont hesitate to contact me.

# (Previous request)

Claimants are being sent to 'Browns' with little information except they help males ?! What is the nature of this organisation? There needs to be complete transparency when it comes to sharing information with 3rd parties. There seems to be a reluctance to be explicit when verbal enquires are made about this organisation

# **DWP Response:**

I confirm we hold information relating to your request.

Browns Community Services deliver various provision across Berkshire and beyond – they bid for funding through a variety of different streams and are involved in a range of projects all based around supporting socially excluded, disadvantaged and vulnerable people (18+) with complex and multiple needs. In partnership with DWP, Browns Community Services work with our customers to identify their specific needs and set achievable goals. Information regarding Browns Community Services can be found on their website:

https://www.brownscommunityservices.co.uk/

Their managing director is Angeline Gore angelinegore@brownscs.co.uk

Browns Community Services are a delivery partner for the Building Family Bridges project that is currently running in the Berkshire area and they provide holistic support to both male and female customers with multiple complex needs. In Bracknell the Building Family Bridges provision is specifically aimed at male customers who would benefit from extra support with the aim of moving them closer to training or employment.

If you have any queries about this letter, please contact me quoting the reference number above.

Yours sincerely,

### **DWP Central Fol Team**

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## Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing <u>freedom-of-information-request@dwp.gov.uk</u> or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF Web: <a href="mailto:ico.org.uk/Global/contact\_us">ico.org.uk/Global/contact\_us</a> or telephone 0303 123 1113 or 01625 545745