

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gov.uk

Our Ref: FOI2019/43298

5 December 2019

Dear Dave Holden,

Thank you for your Freedom of Information (Fol) request received on 5 December. You asked:

Claimants are being sent to 'Browns' with little information except they help males?! What is the nature of this organisation? There needs to be complete transparency when it comes to sharing information with 3rd parties. There seems to be a reluctance to be explicit when verbal enquires are made about this organisation

DWP Response:

I cannot deal with your request without clarification of the information you seek. To help me do so, I would like to know some more information about 'Browns'. An initial search of our intranet does not return any results.

Under section 16 of the Act we should assist you in helping you focus your request.

Can you tell me in which area of the country, claimants are referred to this organisation. Is it just one Jobcentre?

Are claimants referred there for help with job seeking or for any other reason?

We will consider afresh any revised request however we cannot guarantee that any revised request will fall within the cost limit.

If you have any queries about this letter, please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
Web: ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745