

Handout 06.02

Read through the case study and discuss your responses to the following:

- Does the content of the 'commitment' section of their Work Plan reflect the Claimant Commitment?
- Has the claimant completed the 'commitment' section appropriately in their Work Plan?
- Has the claimant completed the appropriate amount of worksearch?
- Has the claimant shown how they plan to progress their worksearch following this review?
- Has the claimant provided sufficient and appropriate evidence of their worksearch?
- If the answer to any of the above is 'no', how are you going to challenge the claimant?
- What will be your next steps? (Should you refer the claimant to the Coach?)