

## Handout 06.01

Read through the case study and discuss:

- How you would ensure the claimant understands their responsibilities and the consequences of not meeting them
- How you would coach them to ensure they will take personal responsibility and become self sufficient in their worksearch. For example, what questions would you ask?
- How you will coach them to plan ahead to complete their 'My Work Plan' booklet and provide suitable evidence of their worksearch.
- At the end of the discussion, write down how you would complete the section of the Claimant Commitment which records the claimant's worksearch activities. Give at least four examples.
- What sort of plans, outcomes and evidence would you expect the claimant to provide? Record these as you would expect the claimant to do in their 'My Work Plan' booklet.