

Exercise 04.01

Read through the extract below from the claimant's My Work Plan booklet where they have written their commitment and the outcome. Discuss:

1. Is their commitment acceptable? If not, how could you coach the claimant to identify how to improve it?
2. Is the outcome acceptable? If not, how could you coach them to plan ahead to make further progress in their worksearch?
3. Is their evidence appropriate? If necessary, how could you coach them to identify what constitutes appropriate evidence in the future?

I will: (what I am going to do, including how, when and where)

I am going to speak to my mates to see whether they know about any jobs.

What I did and what was the result:

No.

As evidence, the claimant has provided:

- "I asked two mates and my cousin".